



CLEAN & SAFE MALAYSIA

SUPPORTED BY:

MINISTRY OF TOURISM, ARTS & CULTURE OF MALAYSIA

CHECKING THAT ALL APPROPRIATE HEALTH, SAFETY AND HYGIENE CONDITIONS ARE IN PLACE TO SUPPORT BUSINESS RESUMPTION.

BACK TO BUSINESS

The priority for all hotels & resorts is to get back to business as quickly as possible and with appropriate health, safety and hygiene conditions for their employees and their clients:

- Hotels & Resorts are places with facilities open to the public & need to demonstrate to their customers and users the implementation of the required protective measures.
- Hotels & Resorts need to be able to protect their employees when they are back at work, whether on site or in their offices.

Clean & Safe Malaysia is a suite of solutions to meet the needs of all hotels & resorts as they reopen for business. It addresses the risks specific to all places where people live and work, by training teams effectively on hygiene good practices and checking that protective measures are properly set up and implemented.



FOR FOOD, RETAIL & HOSPITALITY

Provide reassurance to the end-consumer by verifying each individual hotel, restaurant and shop.



FOR PUBLIC SPACES

Review the protective measures in place and verify that they are properly implemented in hotels and public transportation.



FOR PRIVATE SPACES

Support all hotels & resorts in their re-opening of businesses by verifying compliance with protective measures at sites and commercial offices.



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HOW IT WORKS

1

REGISTRATION

Register your intention for the audit at our online registration form.

2

DOWNLOAD AND UNDERSTAND THE GUIDELINE

A checklist has been designed according to “Clean & Safe Malaysia” – a guideline developed by Malaysia Association of Hotels (MAH). The checklist includes all the items to control in order to ensure compliance with good hygiene practices, social distancing, and all other recommendations of the authorities and appropriate regulations in force at the time of the audit to control the risk of Covid-19 contamination.

3

AUDIT

Bureau Veritas will furnish hotel with the audit checklist for preparation. The on-site audit is unannounced and only made known to the Hotel Top Management. Bureau Veritas will arrange a field audit (on-site audit). Thanks to our best-in-class digital solutions, audits are arranged in short period of time, audit result would be made available real time.

4

CERTIFICATION & LABEL GRANTED

Bureau Veritas will grant hotels / resorts with the certificate as well as the Label. Label comes with unique barcode that allows tracing of hotels / resorts certification information, as well as hotel information, through our global public website designed specially for this project.

5

CONTINUOUS COMPLIANCE

Certificates and labels are valid for 3 years. Annual audit - Surveillance 1 & Surveillance 2 (payment are same with 1st year audit) is needed for each valid certification. The methodology of the audit are same as the 1st year audit.



QUICK STEPS TO GET YOURSELF READY

1

REGISTRATION

https://onboardwith.bureauveritas.com/#/registration?key=35e30571-3485-4e53-8ce2-5ec68d725aa4&utm_source=MAH&utm_medium=email&utm_campaign=MAH01

- Log in to above link for registration of interest.
- You will receive details of audit with pricing.
- Guideline is downloadable once registration complete.

2

AUDIT

- Field audit to be carried out during your operation hour with efficient methodology to ensure minimizing interruption

3

VISIBILITY

<https://myradar.bureauveritas.com/ryb/>



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COVERED AREA

CENTRAL	SOUTHERN	NORTHERN	EAST COAST	EAST MALAYSIA
W.P. KUALA LUMPUR	JOHOR	PULAU PINANG - ISLAND	KELANTAN	SARAWAK - KUCHING
W.P. PUTRAJAYA	NEGERI SEMBILAN	PULAU PINANG – SEBERANG JAYA	TERENGGANU	SABAH – KOTA KINABALU
SELANGOR	MELAKA		PAHANG	SABAH - SANDAKAN

Above stated coverage area exclude:

- (i) For audits outside Coverage area of Northern, Southern & East Coast region, additional RM100 per audit.
- (ii) For audits outside Coverage area of East Malaysia region, additional RM200 per audit.
- (iii) However, above (i) & (ii) are based on auditor available at the region.
- (iv) For hotels located outside central area - Klang Valley, accommodation (complementary room) will be requested with the auditing hotels.

AUDIT PACKAGE

Range of Hotel Rooms	less than 100 rooms / less than 10 rooms resorts	100 – 400 rooms / 10-120 rooms resorts	More than 400 rooms / more than 120 rooms for resorts
Audit cost (per assessment)	MYR 600.00	MYR 700.00	MYR 800.00

Above stated price inclusive of: (i) auditors' meals & travelling charges.

- (ii) Audit certificate & label
- (iii) Global publish of audit completion with details & map

Prices quoted do not cover: (i) SST 6%,

- (ii) Accommodation

**For hotels located outside central area - Klang Valley, accommodation (complementary room) will be requested with the auditing hotels.

FOR MORE INFORMATION ON "CLEAN & SAFE MALAYSIA", PLEASE CONTACT:

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