

SOME INFORMATION FOR MEMBERSHIP WITH MAH

A. WHO CAN BE MEMBERS;

Ordinary Members

1. Hotels with Hotel Licenses under relevant laws;
2. Representative of hotels, which are under construction and/or pending the obtaining of a Hotel License. Approved member hotels, which fall into this category however do not have voting rights until they commence operations (starting date of receiving room guests).

Associate Members

1. Any company or corporation directly or indirectly associated with hotel trade.
(Associate members shall have no voting rights.)

B. ENTRY

New Member Entry

1. Application to become member (either Ordinary or Associate) shall be made in writing to the Secretary General of the Association and shall be duly sponsored by a Proposer and Secunder.
2. The application shall then be forwarded to MAH Board for review and consideration. MAH Board shall have the absolute discretion to accept or reject an application without assigning any reasons whatsoever.
3. Notice of Approval shall be given to the Applicant within fourteen (14) days. This approval however is subject to payment within fourteen (14) days of the required fees and annual subscription.

C. RESIGNATION/WITHDRAWAL OF MEMBERSHIP

1. A member shall resign or withdraw its membership by giving one (1) month's notice to the Executive Director.
2. Resignation shall not release a member from its obligation to the Association until all its dues and outstanding fees are settled and the resignation officially accepted.

D. TERMINATION OF MEMBERSHIP

1. Any member which fails to pay the dues and/or fees within a period of three (3) months after the same become due may be terminated or suspended from membership as may be decided by the MAH Board.

E. EXPULSION OF MEMBERSHIP

1. The MAH Board shall have the power to expel any Ordinary/Associate Member from the Association which in their opinion the member has been:
 - i. *Guilty of conduct detrimental to the interests of members of the Association;*
 - ii. *Calculated to bring the trade into disrepute;*
 - iii. *Willfully or persistently refused or neglected to comply with the rules of the Association;*
 - iv. *Willfully or persistently refused or neglected to comply or abide by any resolution passed at any General Meeting of the Association duly convened, provided that no Ordinary or Associate shall be expelled unless:*
 - a. First be given an opportunity to appear before MAH Board and represent/justify why it should not be expelled;
 - b. Not less than two third of members of the Committee are in favour of his expulsion after hearing such representation.

(Any Ordinary or Associate members expelled shall have the rights to appeal to the General Meeting which decision is final.)

F. GENERAL

Any other matters related to the membership not stated here shall be referred to the Rules of the Association.

G. SUBSCRIPTION / MEMBERSHIP FEES

Ordinary Member

- | | | |
|-----------------------------------|---|---------------------------|
| 1. Hotel with 50 rooms and below | : | Min. RM500.00 per year |
| 2. Hotel with 51 - 499 rooms | : | RM10.00 per room per year |
| 3. Hotel with 500 rooms and above | : | Max .RM5000.00 per year |

New Members

Each new Ordinary Member joining the Association shall pay;

- a) **Entrance Fee** equivalent to : as rate above (*one time fee*)
- b) **Subscription Fee** equivalent to : as rate above (payable yearly) * *Calculated on quarterly basis*

New Associate Member

Each new Associate Member joining the Association shall pay:

- a) **Entrance Fee** equivalent to : RM5,000.00 (*one time fee*)
- B) **Associate members fee** equivalent to : RM1,000.00 (*payable yearly*)

TOTAL **RM6,000.00**

Subscription shall become due and payable in the case of new member within 14 days of the date of notification by the Association.

The subscription is payable in advance on January 1st of every calendar year irrespective of the date of admission. The official calendar year of the Association shall be from January 1st to December 31st.

BENEFITS OF JOINING MAH

1. MAH provides an umbrella to its members to stand bounded in enhancing the growth of the industry;
2. MAH provides strength for hoteliers through its recognition by the private and public sectors both locally and internationally;
3. MAH would represent member hotels in dealing with the Government and public sectors in matters related to the industry. MAH is represented in various Government dialogues, forums, and advisory panels;
4. MAH would support related and beneficial projects and events organized by the Government;
5. MAH would undertake to work with the Government, private sectors and other NGOs on projects, activities, and issues that will bring benefits and enhancements to the growth of the hotel industry;
6. MAH would uphold the dignity of the hotel industry as a contributor to tourism in Malaysia;
7. MAH would undertake to organize relevant training program for the industry due to the fast personnel mobility and the rising standard of services in meeting the demand of the public. MAH will be sensitive to the changing needs and provides appropriate training at various levels to the members;
8. MAH would be in constant contact with international bodies and therefore able to provide or transfer relevant information to the member hotels. MAH will maintain a library of publication from all over the world for such purposes;
9. MAH will be maintaining a website that will provide an opportunity for member hotels to secure information of local and international events, issues and happenings in the industry. Also an opportunity for members' publicity and access of information to the public.
10. MAH will undertake to make periodic releases of MAH news and updates as well as other industry related circulars to members
11. MAH will provide an opportunity for members involvement through various sub-committees: HR, IR, Security, Special Projects, PR, Finance, Environment, which represent various functions related to hospitality industry.
12. MAH will work with Government and NGOs to provide expertise in bidding for international events, which will enhance the industry room occupancy.
13. MAH will maintain its official relationship with international organizations such as ASEAN Tourism Association (ASEANTA), International Hotel and Restaurant Association (AHRA), Pacific Asia Travel Association (PATA), Indonesia-Malaysia-Thailand Growth Triangle (IMT-GT), International Tourism Borse (ITB), and World Travel Mart (WTM) on behalf of member hotels.
14. MAH would continue to represent hotels in bringing to light issues, suggestions, and proposals to the authorities, that would help the industry.
- 15. MAH would work with the media to ensure that the industry secures full visibility of its role, activities, and deeds.**