MALAYSIAN ASSOCIATION OF HOTELS
PERSATUAN HOTEL MALAYSIA

2022
ANNUAL REPORT



www.hotels.org.my

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“The focus of entertaining is impressing others; the focus of true **hospitality** is serving others”

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HSBC
HASAN

VISSION

"The credible voice in influencing the growth of the hotel industry"

MISSION

"As the official national network for the hotel industry of Malaysia, MAH will act as the voice of the industry, working as one body to promote, protect, represent and advance the interests of its members"

UNITY

To unite hotels in Malaysia into one representative body

COOPERATION

To foster cooperation between hotels and similar business: and to stimulate fellowship among its members

ENCOURAGEMENT

To encourage members to provide quality service; and to encourage high business ethics, standards and practices among the members

REPRESENTATION

To present matters of interest affecting the Association to the local authorities, the state and federal goverment and other organisations

PROMOTION & PROJECTS

To promote international, regional and domestic tourism. To promote good relationships between the industry and the public; and to plan and organise projects that will enhance productivity in the hotel

TRAINING & DEVELOPMENT

To set up establishments for training purposes; and to acquire preserve and disseminate information and to provide educational programmes of value to the member and to the industry

PROTECTION

To protect and advance the interest of all members and secure mutual advantages

About MAH

The Formative Year

Malaysian Association of Hotels (MAH) was initially established by a group of concerned and dedicated hoteliers to bring about a more dynamic hospitality industry and was formed on 1 March 1974. It was registered with the Registrar of Societies on 18 May 1975 as Malaysian Association of Hotels & Restaurants (MAHAR) with its registered address at 17th floor, Wisma MPI, Jalan Raja Chulan in Kuala Lumpur. In 1982, MAHAR changed its name to the Malaysian Association of Hotels or simply known as MAH and the Secretariat moved to 76B Jalan Imbi in Kuala Lumpur.

The Development Year

In 1990, the Secretariat moved to MATIC at 109 Jalan Ampang.To profile MAH as a Human Resource Development provider and to upgrade the skills and knowledge of staff in the industry, a company wholly owned and operated by MAH, MAHTEC Sdn Bhd was registered with the Registrar of Companies in 1995. The first MAH Training Centre was set up at Menara Haw Par, Jalan Sultan Ismail, Kuala Lumpur and MAHTEC Sdn Bhd commenced its fiscal year in 1998 offering the MAH-SHA Diploma in Hotel Management and several certificate programmes.

The Formative Year

The Secretariat then moved to a larger premise at Desa Pandan in 1996. With the support of all members, MAH finally purchased a permanent home for its Secretariat and the MAHTEC Training Centre. The 4 1/2 storey building was christened Wisma MAH at Jalan Ampang Utama 1/1, One Ampang Avenue, 68000 Ampang in Selangor and operations began from Wisma MAH on 17 March 2001.



FOREWORD

PRESIDENT

Greetings fellow Hoteliers and Industry partners,

It is my honor to share once again another momentous year with the Malaysian Association of Hotels (MAH) and present to you the Annual Secretariat Report for 2022.

Another year have passed that ended with mixed feelings for everyone. In the year 2022, as we transition into the endemic phase, our country border reopened and the strict Covid-19 SOPs were relaxed; enabling our industry to finally begin its recovery in earnest after nearly 2-years of paralysed businesses.

The statistics of tourist's arrival in Malaysia is very encouraging and has seen extraordinary leaps compared to year prior. Malaysia's tourist arrivals in 2022 from January to July was over 3.21 million, a remarkable increase from 2021 that saw only 134 728 arrivals for the whole year in total. Since Tourism is the key driver for the hospitality industry, the rise in arrivals have also translated into positive growth for hotels. According to ADATA, our new data & statistics platform for hotels recently launched in early 2022, MAH members Average Occupancy Rate (AOR) for 2022 is 53.2%; a significant improvement when compared to the year prior that only achieved 38.35%.

However, despite the increased business, 2022 still remains a challenging year for hoteliers.

Our recovering industry faced significant challenges such as the implementation of a new minimum wage on May 1st 2022 and amendments to the employment act that were deferred till the start of 2023. These issues had a profound effect to our industry and seriously hampered its recovery as hoteliers struggles to keep up with the financial strain these two legislations have brought.

Additionally, the industry ongoing labor shortage issue were worsened due to the pandemic. With serious lack of manpower in crucial departments of hotel operations, hoteliers are forced to cut back on their offerings and can only manage to provide subpar services. In aid of this issue, MAH together with MAHO and MyBHA have released a joint press statement to MOHR requesting to be included in a list of sectors that will have their application and approval of foreign workers expedited. We will keep on our efforts to highlight to the ministry on the importance of hotel's industry inclusion to the beneficiary list and will notify you should there be an update to the situation.

MAH was also recognized by Tourism Malaysia as a supporter and contributor to the government's PRE2.0 plan last year. The plan involved a collaboration between MAH, Tourism Malaysia and Shopee that saw vouchers worth RM1,990,000 disbursed to Malaysians to promote domestic tourism. The collaboration was met with great reception. At its conclusion, all the vouchers were redeemed, it had benefitted over 220 participating hotels and generated in approximate, RM 5.1million in seller income.

Finally, I would like to extend my sincerest gratitude to all our members, hotels and associates alike; thank you for your staunch support throughout the past year. I would also like to put on record our appreciation to our MAH Board, the Management Committee and the Secretariat Staff for the untiring effort, dedication and commitment in making MAH, a service centric association for the members.

Datin Christina Toh

FOREWORD

HONORARY SECRETARY GENERAL

The Malaysian Association of Hotels had yet another year filled with ups and downs in 2022 as we saw auspicious event such as our transition to the endemic phase was met with setbacks to our industry like the amendment to the employment act.

To give some clarity to the complex year of 2022, it gives me great pleasure to present the Annual Secretariat Report 2022 which highlights an array of results achieved by MAH throughout the year.

During the year 2022, MAH enlisted 9 associate and 49 new hotel members which translates to a total of 7,674 rooms. This brought our associations 2022 membership grand totals to 1037 members (969 Ordinary Members and 68 Associate Members) translating to 158,791 rooms – encouraging figures that we would like to keep up and grow from.

Throughout the year, MAH have organised a few significant events and activities for its members and associates.

Our signature event, Culinaire Malaysia 2022 was successfully held on 29th March until 1st April despite the great restrictions we faced at the time. The event featured the 'crème de la crème' of Malaysia's very own top chefs. More than 287 participants with over 300 entries took part in 22 categories. A total of 158 medals were awarded during the event and eight outstanding awards were presented during the closing dinner.

MAH Gala Dinner was successfully held on 26th May 2022 and the festive night saw the attendance of the then Minister of Tourism Dato' Hajah Nancy Shukri as the Guest of Honour. The following day, MAH Annual General Meeting was held and since it was an election year, also saw the appointments of the new board for the term of 2022 – 2025 as well as MAH's first Lady President, Datin Christina Toh elected to the post.

MAH together with its partners in the spirit of charity have once again organised the annual Charity Jam Session 2022 on 2nd of October and raised a total of RM67, 268.40 in aid of Paediatric Intensive Care Unit (PICU) of University Malaya Medical Centre (PPUM), Food Aid Foundation and also to musicians that have performed & supported the CSR event since its inception.

Moving on, MAHTEC continues our collaboration with American Hotel & Lodging Educational (AHLEI) to provide various professional certification programs to hoteliers such as the Hospitality Management Diploma (HMD) and Certificate in Hotels Industry Analytics (CHIA) respectively. Being the Industry Lead Body (ILB) for Tourism, MAH once again has been appointed by the Ministry of Human Resources to developing the National Occupational Skills Standard (NOSS) in various areas further expanding our representation and providing a voice for the industry. I am looking forward to another productive year of MAH and MAHTEC and convinced that we will make further progress pursuing our vision for the hospitality industry. I would like to express my thanks to the tireless efforts and motivation of our Secretariat and the full commitment of our Chapters and Board members. We look forward to your continued support with MAH and participation in our future events and activities.



Dato' Megat Shahrul Azman Abas



MEMBERS OF BOARD 2022-2025



President
Datin Christina Toh
DORSETT HARTAMAS KUALA LUMPUR



Vice President
CS Lim
LEGOLAND HOTEL



Vice President
Dato' Khoo Boo Lim
MACALISTER TERRACE



Vice President
Shirley Lai
SFERA RESIDENCE KUALA LUMPUR CITY CENTRE



Hon. Secretary General
Dato' Megat Shahrul Azman Abas
MERDEKA PALACE HOTEL & SUITES



Hon. Treasurer General
Maggie Ong
MH HOTEL IPOH



KUALA LUMPUR CHAPTER
BE Lim
THE GARDENS - A ST GILES SIGNATURE HOTEL & RESIDENCES



KEDAH / PERLIS CHAPTER
Eugene Dass
STARCITY HOTEL ALOR STAR



TERENGGANU CHAPTER
Suaibah Binti Harun
PRIMULA BEACH HOTEL



NEGERI SEMBILAN CHAPTER
Haziz Hassan
SUTERA HOTEL



PENANG CHAPTER
Tony Goh
ST. GILES WEMBLEY PREMIER HOTEL



KELANTAN CHAPTER
Hjh Maimun Mohd Hussain
SUDARA BEACH RESORT



MELAKA CHAPTER
Khairulnizam Kasim
KINGS HOTEL MELAKA



PERAK CHAPTER
Vincent Ee
FLEMINGTON HOTEL



SARAWAK CHAPTER
John Teo
MERITZ HOTEL



JOHOR CHAPTER
Ivan Teo
MILLESIME HOTEL



SELANGOR CHAPTER
Datin Jasmine Abdullah Heng
DORSETT GRAND SUBANG



SABAH / LABUAN CHAPTER
Hafizan Wong
PROMENADE HOTEL



PAHANG CHAPTER
Patrick Tee
COPTHORNE CAMERON HIGHLAND

MANAGEMENT COMMITTEE 2022



President
Datin Christina Toh
DORSETT HARTAMAS KUALA LUMPUR



Vice President
CS Lim
LEGOLAND HOTEL



Vice President
Dato' Khoo Boo Lim
MACALISTER TERRACE



Vice President
Shirley Lai
SFERA RESIDENCE KUALA LUMPUR CITY CENTRE



Hon. Secretary General
Dato' Megat Shahrul Azman Abas
MERDEKA PALACE HOTEL & SUITES



Hon. Treasurer General
Maggie Ong
MH HOTEL IPOH



Negeri Sembilan Chapter
Haziz Hassan
SUTERA HOTEL



Selangor Chapter
Datin Jasmine Abdullah Heng
DORSETT GRAND SUBANG



Johor Chapter
Ivan Teo
MILLESIME HOTEL











BOARD MEETING

11.04.2022	Dorsett Grand Subang
27.05.2022	One World Hotel
27.05.2022	Kuching Park Hotel
06.08.2022	Microsoft Teams (Video conference)
09.12.2022	WEIL Hotel Ipoh

MANAGEMENT COMMITTEE MEETINGS

12.01.2022	Berjaya Times Square Hotel Kuala Lumpur
11.04.2022	Dorsett Grand Subang
08.06.2022	Microsoft Teams (video conference)
15.08.2022	Kuching Park Hotel
30.09.2022	Wisma MAH
28.10.2022	PARKROYAL Collection Kuala Lumpur
28.10.2022	WEIL Hotel Ipoh

SECRETARIAT



Mr. Yap Lip Seng
CHIEF EXECUTIVE OFFICER
* Served Until April 2022



NOORFADHILLAH ARIFFIN
ADMIN MANAGER



MAS SIRA ABD RASHID
EXECUTIVE ADMINISTRATION



HASWAN HASSIM
PROJECTS & EVENTS MANAGER



FAUZIAH M YUSUF
FINANCE MANAGER



MICHELLE CHEANG
Business Development Manager



ALIFF AZZAN
EXECUTIVE MARCOM



SITI NURFADILAH
TRAINING ADMINISTRATOR



IZHAN ZUBIR
ADMINISTRATIVE ASSISTANT



ABD HALIM BIN MUSA
ADMIN ASSISTANT





Mohd Hazriq
Executive Marcomm

Thank You – Served Until July 2022

REPRESENTATION & AFFILIATION















ASEANTA

ASEAN Tourism Association

Datin Christina Toh
Hon. Treasurer General

Committee/Working Group
AHRA Member

AHRA

The ASEAN and Restaurant Association

Datin Christina Toh
2nd Vice President

Committee/Working Group
AHRA Member

JPK MOHR

Jabatan Pembangunan Kemahiran
Ministry of Human Resource

Ms Shirley Lai
Official/Permanent Member

Committee/Working Group
Majlis Pembangunan Kemahiran Kebangsaan (MPKK)

JPK MOHR

Department of Skills Development
Ministry of Human Resource

Dato' Megat Shahrul Azman Abas
Official/Permanent Member

Committee/Working Group
Panel Verifikasi (Penilai) Bagi Tujuan Penilai Penarafan Tunggal Program TVET 2022-2025

UCSI

USCI University - Faculty of Hospitality and Tourism

Mr Isaac Raj
Official/Permanent Member

Committee/Working Group
Industry Advisory Panel (IAP)

FMM

Federation of Malaysian Manufacturers

Datin Christina Toh
Official/Permanent Member

Committee/Working Group
GITC Protem Committee

HRDC
Human Resource Development Corporation
Ms Shirley Lai
Chairman
Committee/Working Group
Sectorial Training Committee (STC) : Hospitality 2022 -2024

JSM / DSM
Department of Standard Malaysia
En Haziz Hassan
Official/Permanent Member
Committee/Working Group
Ahli Kumpulan Kerja Semakan Semula MS2610-2014 - Muslim Friendly Service-Requirements

MEF
Malaysian Employer Federation
Ms Maggie Lee
Official/Permanent Member
Committee/Working Group
MEF Industrial Relations (IR) Panel

HRDC
Human Resource Development Corporation
Ms Shirley Lai
Official/Permanent Member
Committee/Working Group
Microdential Technical Working Committee (MCTWC)

JSM / DSM
Department of Standard Malaysia
En Haziz Hassan
Official/Permanent Member
Committee/Working Group
WG/20/1-13 Sustainable Tourist Accomodation

MOTAC
Ministry of Tourism and Culture Malaysia
Datin Christina
Official/Permanent Member
Committee/Working Group
Star Rating Panel

HRDC
Human Resource Development Corporation
Mr Isaac Raj
Official/Permanent Member
Committee/Working Group
Industry Expert Committee (IEC)

JSM / DSM
Department of Standard Malaysia
En Haziz Hassan
Official/Permanent Member
Committee/Working Group
NSC Y/TC 7 Technical Committee on Pengurusan Aset & Fasiliti

MOTAC
Ministry of Tourism and Culture Malaysia
Mr Isaac Raj
Official/Permanent Member
Committee/Working Group
National Spa Council

JPK MOHR
Department of Skills Department Ministry of Human Resource
Mr Isaac Raj
Official/Permanent Member
Committee/Working Group
Majlis Pertandingan Kemahiran Malaysia (MPKM)

JSM / DSM
Department of Standard Malaysia
En Haziz Hassan
Official/Permanent Member
Committee/Working Group
TC/20/1 Technical Committee on Tourism and Related Services

TPN-MPC
Malaysia Productivity Corporation
Datin Christina Toh
Official/Permanent Member
Committee/Working Group
Working Group (WG) - Accomodations, Business Events & Attractions

JPK MOHR
Department of Skills Development Ministry of Human Resource
Ms Shirley Lai
Official/Permanent Member
Committee/Working Group
Majlis Pembangunan Kemahiran Kebangsaan (MPKK)

JSM / DSM
Department of Standard Malaysia
Datin Christina Toh
Official/Permanent Member
Committee/Working Group
WG/20/1-15 Business Events

TM
Tourism Malaysia
Datin Christina Toh
Board of Directors
Committee/Working Group
Board of Director

MOHE
Jabatan Pendidikan Politeknik & Kolej Ministry of Higher Education
Dato' Megat Shahrul Azman Abas
Official/Permanent Member
Committee/Working Group
Industry Advisory Committee (IAC)

KPM
Kementerian Pendidikan Malaysia
Dato' Megat Shahrul Azman Abas
Official/Permanent Member
Committee/Working Group
Jawatankuasa Hubungan Industri TVET (JHITVET)

JSM / DSM
Department of Standard Malaysia
En Haziz Hassan
Official/Permanent Member
Committee/Working Group
NSC2.0 - National Standards Committee on Tourism, Exhibition and Hospitality Service

MATTA
Malaysian Association of Tour and Travel Agents
Datin Christina Toh
Official/Permanent Member
Committee/Working Group
Malaysia Tourism Federation (MTF)

MINISTRY OF TOURISM, ARTS & CULTURE (MOTAC)

11.01.2022	MOTAC Minister's Meeting with Travel Safe Alliance Malaysia (TSAM): @ Bangunan Sultan Abdul Samad
22.02.2022	MOTAC Minister Courtesy Call
15.03.2022	Industry Engagement Session by MOTAC MOTAC Putrajaya / Hybrid
12.04.2022	Sesi Perbincangan Cadangan Pindaan Kriteria Premis Penginapan Pelancong (PPP)
19.03.2022	Border Reopening SOP Discussion MOTAC/MOH via Zoom
12.04.2022	Sesi Perbincangan Cadangan Pindaan Kriteria Premis Penginapan Pelancong (PPP) @ MOTAC Putrajaya
26.04.2022	Majlis Pelancaran Program Duta Komuniti MyMOTAC oleh YB Menteri @ Sunway
31.05.2022	Mesyuarat J/Kuasa Pemandu Industri Pelancongan (JPIP) Bil. 1/2022 @ Dewan
21.06.2022	Majlis Dialog Pelancongan MOTAC 2023 @ Parkroyal Collection KL
18.07.2022	Mesyuarat J/Kuasa Standard Kebangsaan berkenaan Tourism, Exhibition & Hospitality Services (NSC T) Bil 1/2022 @ MOTAC Putrajaya
08.08.2022	Perbincangan Libat Urus kemahiran Tenaga Kerja Bidang Pelancongan & Hospitality MOTAC-MAH-LADA bersama Jabatan Pembangunan Kemahiran, KSM via Zoom
27.09.2022	Sesi Libat Urus BPPP MOTAC Bersama Persatuan Hotel @ Bahagian Pelesenan MOTAC
13-14.10.2022	Pembangunan Kriteria Hotel Apartment for Star Rating @ Dorsett KL
12.11.2022	National Spa Council Meeting 1/2022 @ Aras 18, MOTAC Putrajaya

MINISTRY OF HUMAN RESOURCES (MOHR)

12.03.2022	Sesi Libat Urus Mengenai Kajian Liputan Gaji Minimum kepada Perantis

MINISTRY OF HOUSING & LOCAL GOVERNMENT (KPKT)

03.11.2022	Mesyuarat Penyelarasan Kolam Renang Persendirian @ Bilik Mesyuarat Aras 26, Jab Kerajaan Tempatan, KPKT Putrajaya

MINISTRY OF DOMESTIC TRADE AND CONSUMER AFFAIRS (KPDNHEP)

28.01.2022	Mesyurat Perintah Kawalan Harga & Antipencatutan (Penandaan harga bagi barangan & caj perkhidmatan) 2020 @ KPDNHEP Putrajaya
07.04.2022	Meeting on music copyright @ KPDNHEP Putrajaya

MINISTRY OF FINANCE (MOF)

03.11.2022	Meeting with MOF: Hotel Association Joint Appeal

MINISTRY OF HIGHER EDUCATION (MOHE)

21.02.2022	Mesyuarat Pasukan Petugas Khas National Education (STF NE), Majlis Pekerjaan Malaysia
21.03.2022	Mesyuarat Pasukan Petugas Khas National Education (STF NE), Majlis Pekerjaan Malaysia
15.04.2022	Mesyuarat Pasukan Petugas Khas TVET (STF TVET), Majlis Pekerjaan Negara (NEC) Bil. 1/2022
21.04.2022	Tourism IAC Workshop TalentCorp & MOHE via Virtual

MINISTRY OF ENVIRONMENT AND WATER (KASA)

03.11.2022	Bengkel Libat Urus Pembangunan Garis Panduan Amalan Hijau Bersama Pemegang Taruh @ Everly

MINISTRY OF INTERNATIONAL TRADE & INDUSTRY (MITI)

27.01.2022	The New Industrial Master Plan (NIMP): Tourism Chapter Briefing by MITI

MINISTRY OF FEDERAL TERRITORIES (MFT)

15.03.2022	Engagement YBTM Wilayah Persekutuan bersama Ahli Persatuan Pemilik Hotel di Wilayah Persekutuan @ Bilik Mesyuarat Wawasan, Kem. Wilayah Persekutuan
15.03.2022	Dinner with YB Minister of Federal, members of parliament & entrepreneurs & distributors of liquor @ Pullman KLCC

TOURISM MALAYSIA (TM), MOTAC

06.01.2022	PRE:2.0: Tourism Malaysia
09.02.2022	Perbincangan Mengenai Pelan Rancangan Ekonomi (PRE) 2.0
13.04.2022	Perbincangan Mengenai Pelan Rangsangan Ekonomi (PRE 2.0) via Microsoft Teams
13.07.2022	PRE2.0 Launching via Pavillion Hotel
20.07.2022	Lantikan Board of Tourism Malaysia @ MOTAC KL, Bangunan Sultan Abdul Samad KL
26.07.2022	Meeting with Strategic Planning Division, Tourism Malaysia @ Tourism Malaysia
04.08.2022	Meeting with Hotel Unit Strategic Planning Division, Tourism Malaysia @ Tourism

DEPARTMENT OF SKILLS DEVELOPMENT (JPK), MOHR

21.02.2022	Mesyuarat Penyelarasan Pembangunan National Occupational Skills Standard (NOSS), JPK bersama ILB (MAH) @ Bilik Mesyuarat Dahlia, Aras 2, JPK Cyberjaya
21.04.2022	Mesyuarat Majlis Pembangunan Kemahiran Kebangsaan (MPKK) Bil. 1/2022 @ Hotel Doubletree by Hilton Putrajaya Lakeside
14.07.2022	Panel Penilai bagi bidang Food Preparation & Production (Tahap 1-3): Mesyuarat J/Kuasa Teknikal Penilaian Standard (JTPS) by NOSS, JPK @ Sama-Sama Hotel KLIA
22.07.2022	Kunjungan Hormat Jabatan Pembangunan Kemahiran (JPK) ke atas Lembaga Pengarah Badan Peneraju Industri (ILB), MAH @ Wisma MAH
02.08.2022	Perlantikan &Jemputan sebagai Panel Penilai bg Mesyuarat J/Kuasa Teknikal Penilaian Standard (JTPS), Sesi 2 dibawah Akta Pembangunan Kemahiran Kebangsaan (Akta 652) bagi Bidang Food Preparation & Production (Tahap 1-3) @ Movenpick KLIA
09.08.2022	Bengkel Libat Urus Aktiviti di bawah Mesyuarat J/Kuasa Kerja (JKK) Kerjasama Staratégik Majlis Pembangunan Kemahiran Kebangssan (MPKK) di bawah Akta Pembangunan Kemahiran Kebangsaan 2006 (Akta 652) @ Dorsett Putrajaya
12.09.2022	Seminar Reskilling / Upskilling Pekerja: Mengatasi Isu Keperluan Tenaga Mahir Industri Perhotelan & Hospitaliti @ Bayview Hotel Langkawi
28.09.2022	Penyerahan Sijil Pelantikan Badan Peneraju Industri (ILB) @ Hotel Bangi

PEMBANGUNAN SUMBER MANUSIA BERHAD (HRD CORP), MOHR

16.02.2022	Discussion on STR & other matters with HRDCorp
10.06.2022	HRD Corp Course Revision Workshop - Hospitality & Tourism Committee via Online (Mircosoft Teams)
16.06.2022	NHRC / Assoc Central & East Coast/IPTA/S - Jemputan ke Forum Kebangsaan HRD Corp Peringkat Negeri Sabah: Discussing Human Capital Migration & Its Impact on East Malaysia @ Sabah International Convention Centre (SICC) Kota Kinabalu
19.07.2022	MCTWC Meeting 2/2022@ Boardroom (Level 7), Wisma HRD Corp
09.08.2022	MCTWC Meeting 3/2022@ Boardroom (Level 7), Wsima HRD Corp
15.09.2022	Courtesy Visit from HRD Corp to MAH to discuss on further collaboration in IndSF enhancement of Hospitality & E-Latih @ Wisma MAH

DEPARTMENT OF POLYTHECHNIC & COMMUNITY COLLEGE (JPPKK), MOHE

04.10.2022	Mesyuarat Majlis Penasihat Industri JPPKK 2022 & Persidangan Meja Bulat Bersama YB Menteri Pengajian Tinggi @ Ballroom 1, Bangi Avenue Convention Centre (BACC)
14.10.2022	Penceramah bagi Mesyuarat Pengarah-Pengarah Politeknik 2022 @ Holiday Inn Express KLCC
16.12.2022	Perbincangan Bersama JPPKK & MAH @ Wisma MAH
21.12.2022	Sesi Perbincangan Bersama MAH Kedah / Perlis Chapter Bagi Program PolyCC@LIMA 2023

DEPARTMENT OF STANDARDS MALAYSIA (DSM), MITI

29-31.07.2022	Bengkel Pembangunan Draf Malaysia Standard (MS) Berkenaan Muslim Friendly Hospitality Services Requirements for Accommodation @ Lexis PD
06.09.2022	Mesyuarat J/Kuasa Teknikal berkenaan Tourism & Related Services (TC/T/1) Bil. 1/2022 via Zoom
12-13.10.2022	Bengkel Pembangunan Malaysia Standard (MS) for TC Members of Asset & Facility Management under JSM @ Hotel Tenera Bangi
27.10.2022	Mesyuarat bg Kumpulan Kerja Berkenaan Business Event (WG/20/1-15) Bil.1/2022 Bilik Mesyuarat WTO, Aras 4, Tower 2, Menara Cyber Axis, Cyberjaya
07.11.2022	Forum Bersama Pengerusi J/kuasa Pembangunan Standard (SDC) Online FB Live

MALAYSIAN EMPLOYER FEDERATION (MEF)

07.07.2022 Briefing Session by MAS on flights in Foreign Workers @ MEF Office / Hybrid

01.09.2022 MEF AGM @ Dorset Grand Subang

- MEF – MAH – AHE Hotel Group Meeting via Online
  26 Jan 2022
  29 Mar 2022
  25 May 2022
  7 Jul 2022
  28 Sep 2022
  30 Nov 2022

- MEF IR Panel Meeting – MAH Representative: Ms. Maggie Lee – Dir. Of HR, Dorsett Grand Subang
  18 Apr 2022
  29 Aug 2022

MALAYSIA PRODUCTIVITY CORPORATION (MPC)

16.02.2022	Invitation: Tourism Productivity Nexus (TPN) Virtual Working Group Discussion via Zoom
02.03.2022	Roundtable Discussion (RTD) for Working Group Accommodation& MICE Hybrid
23.09.2022	TPN on discussion narrative for Sayangi Malaysia Campaign via Zoom
29.09.2022	Productivity Linked Wage System by MPC via Zoom

MALAYSIAN INVESTMENT DEVELOPMENT AUTHORITY (MIDA)

13.09.2022	Mesyuarat Jawatankuasa Kecil Pelaburan (JKP) dibawah Dasar Pelancongan Negara 2020-2030, Bil 1/2022 @ MIDA Sentral
14.09.2022	Mesyuarat Berkenaan Isu & Cabaran yang dihadapi oleh Industri Perhotelan di Malaysia bersama Majlis Pemulihan Negara @ MIDA Sentral

INTERNATIONAL REPRESENTATION







ASEAN TOURISM ASSOCIATION (ASEANTA)

18.01.2022 **ASEANTA Board Meeting**
Zoom
Datin Christina Toh & Mr Yap Lip Seng

23.02.2022 **ASEANTA Meeting Committee**
Zoom
Datin Christina Toh & Mr Yap Lip Seng

13.04.2022 **ASEANTA Meeting Committee**
Zoom
Datin Christina Toh & Mr Yap Lip Seng

19.04.2022 **ASEANTA Board Meeting**
Zoom
Datin Christina Toh & Mr Yap Lip Seng

05.07.2022 **ASEANTA Board Meeting**
Kuala Lumpur
Datin Christina Toh & Dato' Megat Shahrul Azman Abas

ASEAN HOTEL AND RESTAURANTS ASSOCIATION (AHRA)

18.01.2022 **AHRA Board Meeting**
Zoom
Datin Christina Toh & Mr Yap Lip Seng

25.02.2022 **AHRA Annual General Meeting**
Zoom
Datin Christina Toh & Mr Yap Lip Seng

05.07.2022 **AHRA Board Meeting (Hybrid)**
Kuala Lumpur
Datin Christina Toh & Dato' Megat Shahrul Azman Abas

26.10.2022 **AHRA Board Meeting**
Singapore
Datin Christina Toh & Dato' Megat Shahrul Azman Abas







ENDORSEMENT & SUPPORT ON EVENT / SEMINAR / FORUM

01

2ND GLOBAL CULINARY CHALLENGE MALAYSIA

1-3 July 2022, NSK Trade City, Seremban
By Global Culinary Competition Malaysia Association (GCCM)
MAH Representative: Ms. Maggie

02

FOOD & HOTEL ASIA (FHA) – HORECA

25 – 28 October 2022, Singapore Expo
By Informa Markets
MAH Representative: Datin Christina Toh & Mr. Ivan Teo

REPRESENTATIVE AS MODERATOR / SPEAKER

03

COVID-19 AFTERMATH: THE INCLUSIVE HOTELIER

9th September 2022
By HAPA & Taylor's University
Speaker: Datin Christina Toh

04

DESTINATION REIMAGINED: RESHAPING VALUE, VISION & EXPERIENCES FOR THE PANDEMIC-ADJUSTED HOSPITALITY INDUSTRY – AN AHRA ROUNDTABLE

26 October 2022, Singapore
By Informa Markets
Speaker: Datin Christina Toh

05

THE BIG TRAVEL REBOUND: HOW COULD HOTELIERS CAPITALISE ON THE TRAVEL REBOUND 2023

30 November 2022, Kota Kinabalu, Sabah
By STAAH
Speaker: Datin Christina Toh

MEMORANDUM OF UNDERSTANDING

MAH & National Tech Association of Malaysia (PIKOM) on World Congress on Innovation & Technology (WCIT) 2022

MAH was invited by the National Tech Association of Malaysia (PIKOM) to be a supporting organisation for the event World Congress on Innovation & Technology (WCIT) in Malaysia.

Known as the 'Olympics of the World's Information Technology Industry', WCIT is one of the world's largest and most prestigious ICT event that saw delegates from over 80 countries participating.

The MOU signing between MAH and PIKOM took place at Sheraton Petaling Jaya was signed by our President Datin Christina Toh on the 20th July 2022. The opening on the event date of 13th September 2022 was attended by our Board Members, Dato' Khoo Boo Lim and Chairperson of MAH Penang Chapter, Mr. Tony Goh.

WCIT 2022
MALAYSIA
CONNECTING & TRANSFORMING THE WORLD



MAH & Reliance College on MAH Job Portal

On 21st July 2022, at the Brickfields Asia College Performance Arts Centre (BACPAC), Malaysian Association of Hotels and Reliance College signed a MOU to collaborate on providing the one-stop specialist job portal for hospitality, food and beverage industry known as HotelJobs.my. The MOU was signed by our President Datin Christina Toh and Honorary Secretary General, Dato' Megat Shahrul Azman Abas

This collaboration comes at a time where the local Malaysian Hospitality Industry have begin to recover from the COVID-19 pandemic and the industry is going through a national rebuilding phase. Many employees have been displaced over the locked down period and international travel restrictions are still being enforced. This portal hopes to serve as a platform to address not only the employee shortage that is facing the industry, but also a platform to promote a career path in the industry.

MAH members can advertise their jobs vacancies in the specialist portal for free. Don't miss out on this opportunity to fill your roster with the new hopefuls of the industry.

Jom Cuti Cuti Malaysia 2022

The success of the 2021 PRE1.0 "Jom Cuti-Cuti Malaysia!" campaign has led us to launch another round of the program; a 2022 version called PRE2.0 MAH – Tourism Malaysia & Shopee Cuti-Cuti Malaysia Subsidy Program.



— This new round of campaign offered holiday-goers attractive e-vouchers for their stay in MAH members hotel rooms from 15 June till 31 December 2022. The ongoing program entitled all Malaysians to purchase hotel stay deals through Shopee with a subsidy of RM100 for MAH member hotels, for 2 days 1 nights or for 3 days 2 nights at a special price to be promoted to Shopee users. The campaign had effectively sold more than 19,000 deals benefitting more than 200 MAH members which amounts





JCCM Facts

> 228
MAH Members Participated

19,900
Deals sold

RM 1,990,000
In voucher subsidy used on deals by MAH and MAHO members

RM 5,119,751
Generated in seller income for Hotel Agents







MEMBERSHIP GROWTH

SUMMARY OF MEMBERSHIP AS AT 31 DECEMBER 2022

CHAPTER	NEW MEMBERS 2022			TERMINATED 2022	STAR RATING					ORCHID	OTHERS	TOTAL ORDINARY		ASSOC.	GRAND TOTAL
	HOTELS	ROOMS	ASSOC.		5 Star	4 Star	3 Star	2 Star	1 Star			HOTELS	ROOMS		
PERLIS	2	71		1				2		1	2	5	244		5
KEDAH	3	295			11	15	9	3	1		9	48	6963	1	49
PENANG	6	904	1	4	13	27	21	3	2		26	92	15179	3	95
PERAK	1	295		1	2	11	18	10	1	3	22	67	6883		67
SELANGOR	4	807	4	9	18	17	15	7	1	1	25	84	15790	31	115
PUTRAJAYA	1	488			5	4					1	10	2773		10
KUALA LUMPUR	10	1974	2	7	33	31	30	6	5	1	41	147	36836	19	166
NEGERI SEMBILAN	1	50		1	4	10	9	2	4		5	34	5271	1	35
MELAKA	5	393		4	6	17	22	8			12	65	8148		65
JOHOR	3	496	1	4	6	19	26	5	3	1	33	93	18196	3	96
PAHANG	3	880		1	8	13	18	5	1		20	65	9764		65
TERENGGANU					2	6	13	4	2		8	35	3739		35
KELANTAN				1		6	5	2			4	17	2073		17
SARAWAK	2	212	1		6	16	33	4	5		22	86	12102	2	88
SABAH	6	727		2	11	14	32	9	5		20	91	12928		91
LABUAN	2	82			2		4	2		1	4	13	1192		13
GRAND TOTAL	**49**	**7,674**	**9**	**35**	**127**	**206**	**255**	**72**	**30**	**8**	**254**	**952**	**158,081**	**60**	**1,012**

Others = pending / not rated

> Try not to become a business of success, but rather try to become a business with value.

7,674
Total New Rooms Register

9
New Associate Members

49
New Ordinary Members

127
5 Star Hotels

206
4 Star Hotels

158,081
Rooms Registered

60
Associate Member

952
Ordinary Members

1,012
Grand Total

Extraordinary General Meeting

13th January 2022

Berjaya Times Square Hotel Kuala Lumpur

The Extraordinary General Meeting (EGM) of the Malaysian Association of Hotels (MAH) was held on Thursday 13th Hanuary 2022 to discuss and decide on the proposal for the method of election of MAH National Office Bearers. The meeting also discussed the composition of the MAH Board and the method of election of MAH National Office Bearers.



EGM Results

292

Attendees

2

Spoilt/Void Vote

159 Voted

Remain Current/ Existing Method

127 Voted

Agree With The Proposed New Method

** There was no objection from members on the floor and members accepted the result of voting.



PROJECTS & EVENTS

MAH
GALA DINNER



26th May 2022
One World Hotel Petaling Jaya

After being put on hold for 2 years, MAH was finally able to held its Gala Dinner at One World Hotel on the 26th of May 2022. The turnout was incredible! Attended by the Minister of Tourism, Arts and Culture Malaysia, YB Dato' Sri Hajah Nancy Shukri, the event saw over 400 attendees from MAH chapters, goverment agencies, tourism stakeholders and affiliates.









PROJECTS & EVENTS

ANNUAL GENERAL MEETING



27th May 2022

One World Petaling Jaya

This year's meeting is particularly significant, as it is an election year for the association. Members will have the opportunity to cast their votes for a new leadership team to steer the MAH forward. The MAH AGM is a highly anticipated event for members of the hospitality industry, as it provides an opportunity to network with peers, learn about industry trends, and engage in meaningful discussions about the challenges facing the industry. Overall, the AGM is a critical event for any association, as it ensures transparency, accountability, and democratic decision-making.. The MAH AGM is always an important event on the calendar for members of the hospitality industry, and this year's meeting promises to be particularly exciting.



493

Ordinary Members (155 Presence Members & 338 Proxy)

10

Associate Member Exhibit

11

Nominations





PROJECTS & EVENTS

CULINAIRE MALAYSIA

29th March 2022

Hall 5, Kuala Lumpur Convention Center

Culinaire Malaysia 2022 was an eagerly awaited cooking competition in Southeast Asia, especially after the pandemic. The event attracted some of the most talented and innovative chefs from around the region, who were eager to showcase their culinary skills and creativity.













Culinaire Malaysia 2022
MAR 29 - APR 1
KUALA LUMPUR CONVENTION CENTRE
IN CONJUNCTION WITH FHM 2022

225	**322**
Total Medals	Entries
22	**283**
Total Classes	Participants

List Of Awards

Most Outstanding Barista
Kosal Nisay (Kofi Co.)

Malaysian Avant Garde Cuisine Challenge
DE. Wan 1958 (De Wan Restaurant 1958)

MLA Butcher Chef Of Year 2019
Muhamad Adam Bin Yahya (Sama Sama Hotel KLIA)

Most Outstanding Pastry Chef
Shum Ming Ming (Moonlight Cake House)

Most Outstanding Artist
Muhammad Jamalul Hakim Bin Idris
(The Ruma Hotel And Residence)

Malaysian Junior Tiger Cup
National Kaohsiung University Of Hospitality And Tourism Food & Beverage Management

Malaysian Junior Tiger Cup
National Kaohsiung University Of Hospitality And Tourism Food & Beverage Management

Most Outstanding Apprentice
Muhammad Zulhelmi Bin Ahmad Azam
(Convex Malaysia Sdn Bhd)

Most Outstanding Chef
Mohammad Nasrun Bin Mohd Nasri
(Movenpick Hotel)

Most Outstanding Team In Catering Services
Berjaya University College

Most Outstanding Team In Culinary
Convex Malaysia Sdn Bhd

PROJECTS & EVENTS

CHARITY JAM SESSION



2nd Oct 2022 @ D'Mando Restaurant & Bar

The MAH Charity Jam Session was a wonderful event that brought together some of the most talented musicians in the community to raise money for those in need. The event was a great success, with a packed house and a lively atmosphere. The musicians played a variety of genres, from jazz and blues to rock and roll, and the crowd was on their feet, dancing and cheering throughout the night.

Beneficiaries

- Paediatric Intensive Care Unit Universiti Malaya (PICU)
- Musician who have supported CJS since 2001
- Food Aid Foundation

RM67,268
Total Charity Collection

12
Bands Perform

52
Hotel Contributed Lucky Draw Vouchers

3
Beneficiaries







RESEARCH AND DEVELOPMENT

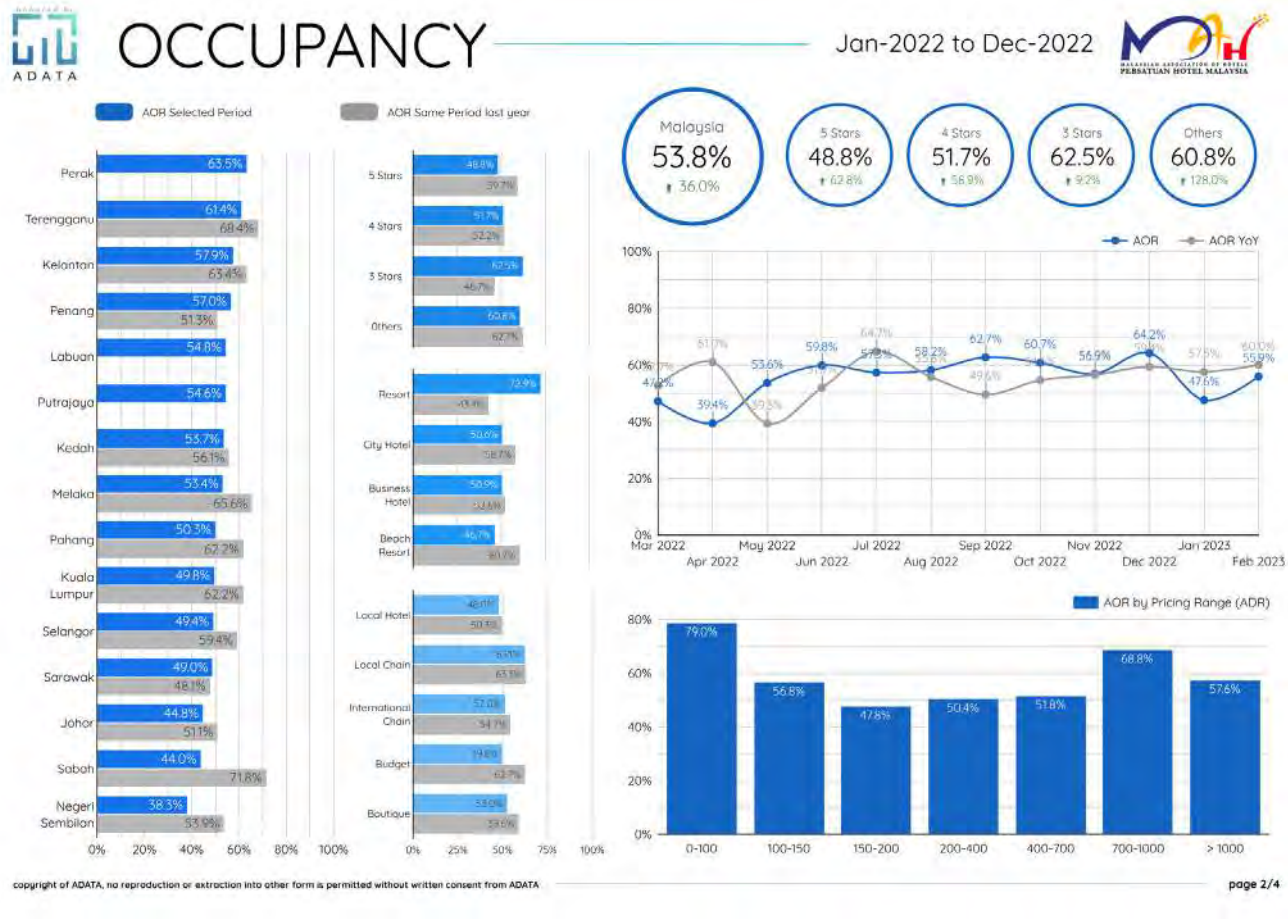
Background of MAH Data Platform

In early 2021, understanding the continuous importance of data analytics:

- for member **hotels to steer growth and strategies**
- for MAH to provide accurate, timely and relevant **data to steer national policies**

Key Requirements for MAH Data Platform:

- Easy & Free data submission
- Comprehensive coverage of hotels
- Real-time access to data
- Actionable data
- Free access to basic data analytics for members
- Free access for MAH
- Guaranteed data confidentiality
- Continuous growth and value add to member hotels



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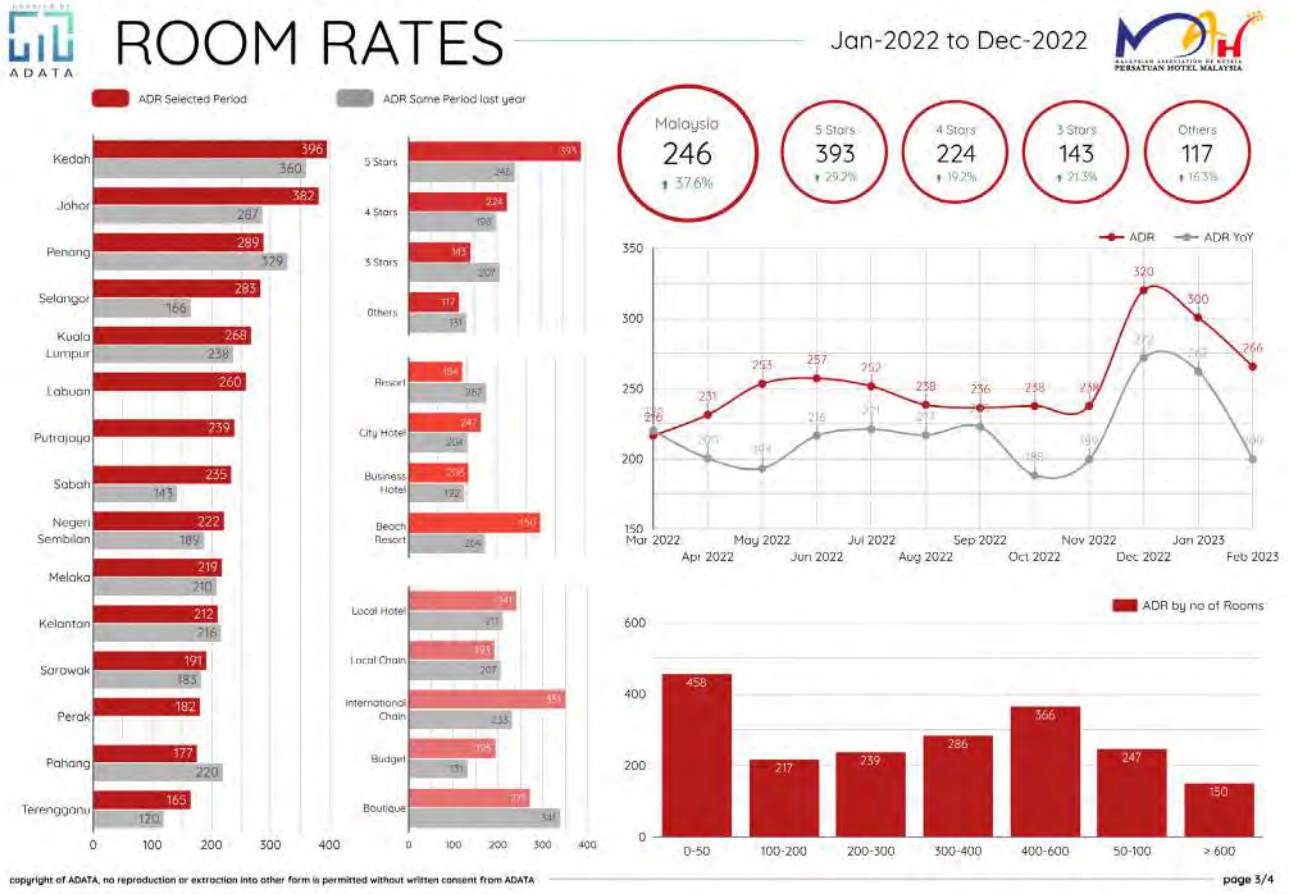
ROOM RATES
Jan-2022 to Dec-2022
ADR Selected Period
ADR Same Period last year
Kedah 396 360
Johor 382 287
Penang 289 329
Selangor 283 166
Kuala Lumpur 268 238
Labuan 260
Putrajaya 239
Sabah 235 143
Negeri Sembilan 222 189
Melaka 219 210
Kelantan 212 216
Sarawak 191 183
Perak 182
Pahang 177 220
Terengganu 165 170
5 Stars 393 246
4 Stars 224 198
3 Stars 143 207
Others 117 151
Resort 184 267
City Hotel 247 208
Business Hotel 195 192
Beach Resort 450 264
Local Hotel 341 211
Local Chain 193 207
International Chain 351 233
Budget 195 131
Boutique 771 331
Malaysia 246 ↑ 37.6%
5 Stars 393 ↑ 29.2%
4 Stars 224 ↑ 19.2%
3 Stars 143 ↑ 21.3%
Others 117 ↑ 163%
ADR
ADR YoY
ADR by no of Rooms
0-50
100-200
200-300
300-400
400-600
50-100
> 600
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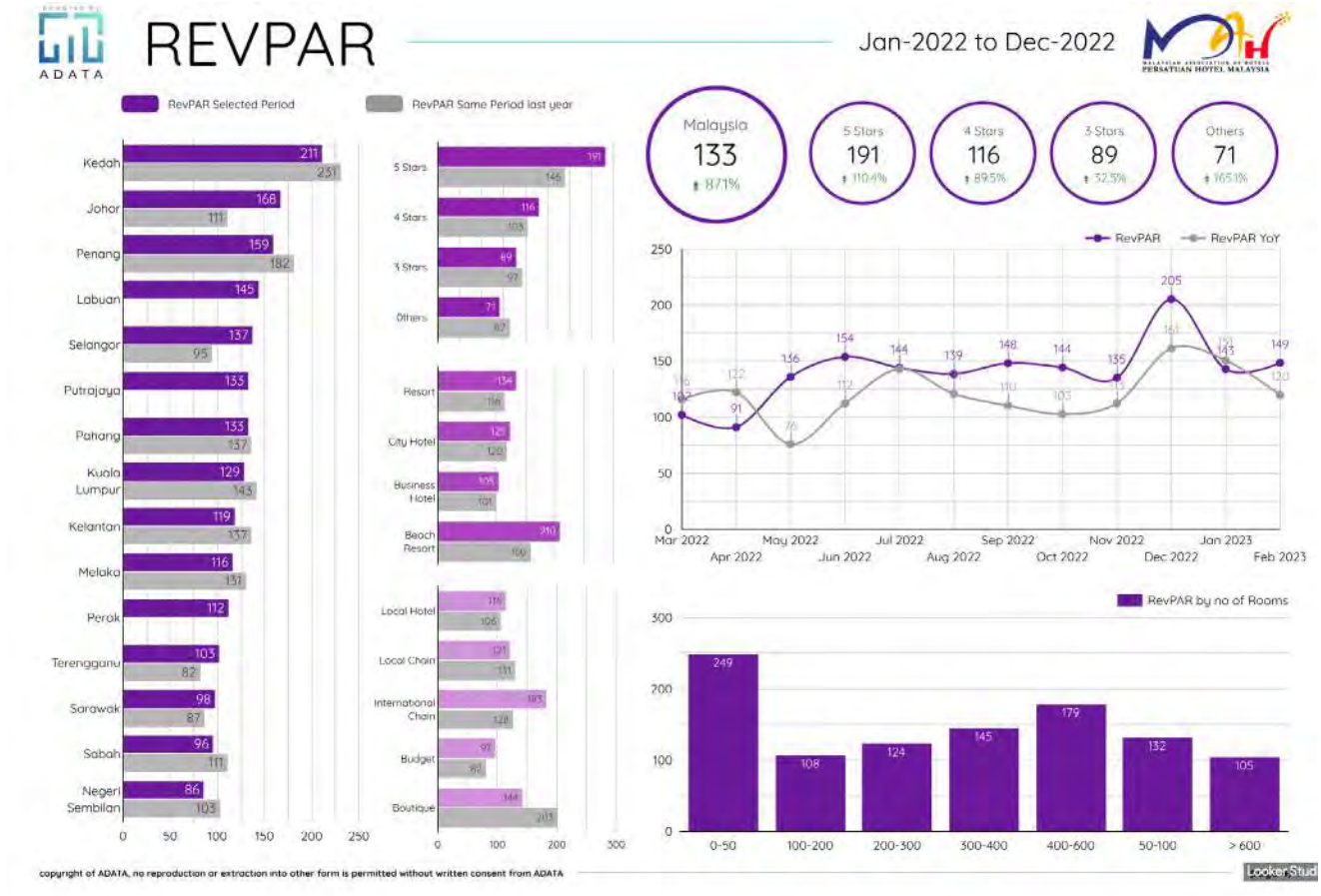
page 3/4


REVPAR
Jan-2022 to Dec-2022
RevPAR Selected Period
RevPAR Same Period last year
Kedah 211 231
Johor 168 111
Penang 159 182
Labuan 145
Selangor 137 95
Putrajaya 133
Pahang 133 137
Kuala Lumpur 129 143
Kelantan 119 137
Melaka 116 151
Perak 112
Terengganu 103 82
Sarawak 98 87
Sabah 96 111
Negeri Sembilan 86 103
5 Stars 191 146
4 Stars 116 103
3 Stars 89 92
Others 71 87
Resort 134 116
City Hotel 125 120
Business Hotel 108 101
Beach Resort 310 160
Local Hotel 116 106
Local Chain 131 131
International Chain 193 128
Budget 97 94
Boutique 344 203
Malaysia 133 ↑ 87.1%
5 Stars 191 ↑ 110.4%
4 Stars 116 ↑ 89.5%
3 Stars 89 ↑ 32.5%
Others 71 ↑ 165.1%
RevPAR
RevPAR YoY
RevPAR by no of Rooms
0-50
100-200
200-300
300-400
400-600
50-100
> 600
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Looker Studio

Public Relations



- WEBSITE (www.hotels.org.my)
- FACEBOOK (www.facebook.com/Mahotel)
- ELECTRONIC DIRECT MAIL
- YOUTUBE CHANNEL
- LINKEDIN

01

Quality Progress

Thanks to the effective use of a Digital platform, our Public Relation has increased significantly compared to last year

24%

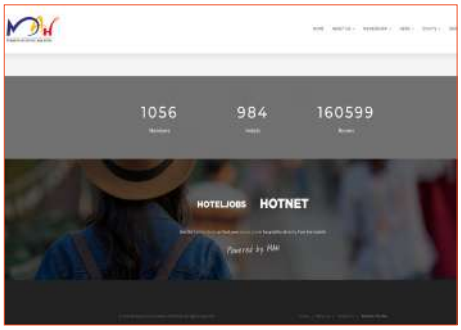
+ Web Traffic

Website

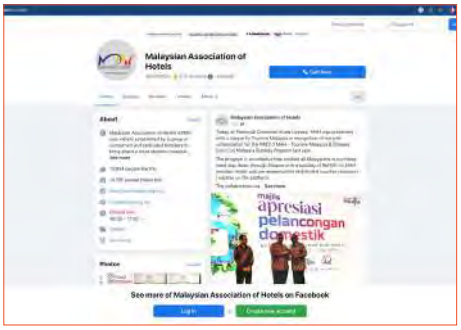
WWW.HOTELS.ORG.MY

MAH web traffic has grown by 24% compared to last year, indicating a significant increase in online activity.

WEBSITE



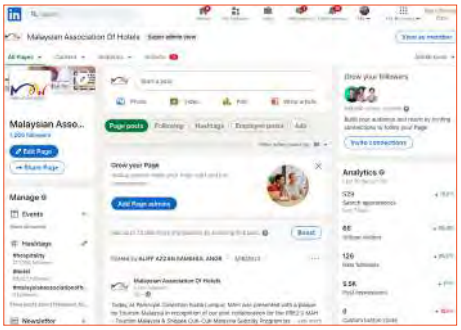
FACEBOOK



ELECTRONIC DIRECT EMAIL



LINKEDIN



02

48%

+ Fresh Follower

Social Media

FACEBOOK/LINKEDIN

Our decision to create a new LinkedIn page this year has paid off as we have seen a significant increase in followers

03

12%

Content Distributed

Electronic Direct Mail (EDM)

EDM

The effectiveness of our electronic direct mail platform has been noticed by our members, resulting in a 12% increase in blast requests compared to last year

04

36%

Video Viewed

Youtube Channel

YOUTUBE CHANNEL

Our YouTube channel has seen a significant increase in views compared to last year, indicating a growing interest in our content among viewers

MAHTEC
MALAYSIAN ASSOCIATION OF HOTELS
TRAINING AND EDUCATION CENTRE

"

Meet, Engage and *Learn*

ABOUT OUR COMPANY

Who Are We

Welcome to MAHTEC, the training arm of the Malaysian Association of Hotels (MAH)! As the official national network of hotels, MAHTEC is owned and managed by MAH, and is dedicated to enhancing the skills and knowledge of individuals in the hospitality industry. At MAHTEC, we believe that investment in human resource development is essential for the growth, sustainability, productivity, and profitability of the Malaysian hospitality industry.



Our Vision

Working as a unified team, we contribute to the growth and profitability of our members / non-members in the hospitality industry by providing an adequate tools and necessary training for job excellence and career advancement.

Our Mission

A well respected regional training and educational institution dedicated towards building a work force of highly skilled, innovative and competent individuals and committed to upsurge the level of Excellency and competency in the hotel sector.

MEET OUR

MAHTEC Board Of Director



Kamarudin Bahrain



Datin Christina Toh



CS Lim



Dato' N. Subramaniam
(DJMK.JMK.JMN)



Shirley Lai

MEET OUR

Acedemic Advisory Committee (AAC)

The Acedemic Advisory Committee (AAC) was established to ensure that all programs are up-to-date, and relevant to current business trend, as well as industry's, labour, and professional employment practices. Acedemic Advisory Committee provide support and advice to academic programs. They may also assist in the development of new Career Technical/Skills Education programs. An ad hoc committee may be established for this purpose.

The Academic Advisory Committee meetings where discussion and deliberation of important matters are translated into decisions and recommendations and to meet the responsibilities/ scope of work of the Academic Advisory Committee.



Jonathan Lai
Chairman



Elisha Lee



Kamaruddin Baharin



Datin Christina Toh



Shirley Lai



Francis Alberto



Johan Abdullah

SKY IS THE LIMIT

Growth Overall

At MAHTEC, we are constantly striving to expand our training offerings to meet the evolving needs of the hospitality industry. We are committed to providing high-quality training programs that are relevant, practical, and up-to-date.

— Overall, our growth at MAHTEC in terms of course offerings reflects our commitment to providing comprehensive and innovative training programs to individuals and organizations in the hospitality industry. We will continue to expand our course offerings to ensure that we remain at the forefront of human resource development in the Malaysian hospitality industry.

Top 3 Courses



Hospitality Pandemic Prevention & Management Practioner



Customer Service Excellence for Front of the House



Food & Beverage Cost Control

Courses Offered

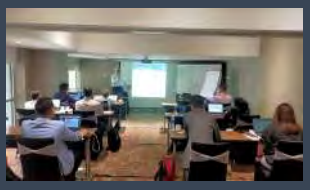
- Adopt Changes & Transform Performance
- Certifcate in Human Resources Management
- Certificate in Food & Beverage Management
- Certificate in Front Office Operations
- Certificate in Hospitality Sales & Marketing
- Certificate in Housekeeping Operations &
- Certificate in Kitchen Operations
- Certificate in Restaurant Marketing
- Certified Guest Service Professional (CGSP)
- Certified Hotel Administrator (CHA)
- Certified Hotel Industry Analytics (CHIA)
- Certified Rooms Division Executive (CRDE)
- CHA RETAKE
- CRDE RETAKE
- Customer Service Excellence
- Customer Service Excellence for Front of the House
- Customer Service for Front of The House
- Digital Marketing & Social Media
- Empowering & Upskilling Managers on HR Processes in their Organizations
- Engineering & Preventive Maintenance
- English for Hospitality Communication
- Etiquette & Protocol
- Executive Certificate for Duty Manager
- Finance for Non-Finance
- Food & Beverage Cost Control
- Food & Beverage Service Skills
- Food Safety Management System
- Handling Online Reviews
- Hospitality Pandemic Prevention & Management
- Housekeeping Supervisory Skills
- Income Audit
- Interpersonal Communication Skills
- Leadership & Management in Hospitality Industry
- Leadership Skills for Executives
- Managing Customer Service
- Millenial Game Changers
- Occupational Safety & Health Management for Hospitality (OSHA)
- Office Automation Essentials
- Professional Image & Etiquette
- Realigning Sales Strategy
- Revenue Management
- Supervisory Management Development
- The Excellent Hospitality Services
- Turning Complaints to Compliment
- Upskilling Managers on Leadership Development & Employee Engagement
- Webinar on Amendment of Employment Act

Overview Here

	Training Categories	Total Training	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Total
			Attendees												
1	AHLEI Certification	6					10		6	10		13			39
2	MAHTEC Certification	7						8	4	7	5	6	12	6	48
3	Public Program	18			20			28	11	14	16	19	33	19	160
4	Chapter Program	10			9	26	26		20	39	50		50	15	235
5	In House Program	23	8	53				93	20	18	178	33	55		458
6	Online / Virtual	10			29	21	14	38	30		41			5	178
	total	74	8	53	58	47	50	167	91	88	290	71	150	45	1118
















Kedah / Perlis Chapter

CHAPTER Committee

KEDAH/PERLIS CHAPTER AGM (04th March 2022)

CHAIRMAN	: **Eugene Dass** (Star City Hotel Alor Star)
VICE CHAIRMAN	: **Effendi Mohd Ramley** (Dash Resort Langkawi)
Hon Secretary	: **Johan Eusoffe Abdullah** (The Datai Langkawi)
Hon. Treasurer	: **Hafez Mohd Hashim** (Rebak Island Resort & Marina)
Committee Members	: **Karan Singh** (The Danna Langkawi)
	: **Leslie Pereira** (Holiday Villa Beach Resort & Spa Langkawi)
	: **Ammar Kevin Eu** (Aloft Langkawi Pantai Tengah)
	: **Saiful Nizam Bin Ahmad Nadzri** (Putra Brasmana Hotel)
Internal Auditor	: **Ahmad Fauzi Romli** (Casa del Mar)





Majlis jalinan kerjasama rakan strategik sektor pendidikan khas Jabatan Pendidikan Negeri Kedah bersama MAH Kedah/Perlis @ Star City Hotel Alor Setar



Program Seminar "Reskilling/Upskilling" Pekerja: Mengatasi isu keperluan tenaga mahir industri perhotelan dan hospitaliti"



LADA CEO session with Langkawi Tourism player & MAH Kedah/ Perlis chapter @ Dash Resort



Career talk invitation at Langkawi Vocational College (Culinary Faculty); attend by Mr. Johan Eusoff



Majlis jalinan kerjasama rakan strategik Sektor Pendidikan Khas Jabatan Pendidikan Negeri Kedah bersama MAH Kedah/Chapter @StarCity Hotel Alor Setar

CHAPTER REPORT

MAH KEDAH / PERLIS CHAPTER

CHAPTER MEETING

04.03.2022 Tanjung Rhu Resort Langkawi (Annual General Meeting)
01.04.2022 The Danna Langkawi
06.05.2022 Dash Resort Langkawi
14.07.2022 Langkawi Holiday Villa Beach Resort & Spa
25.08.2022 (MAH Chapter Meeting) The Aloft Langkawi Pantai Tengah
29.09.2022 Langkawi Holiday Villa Beach Resort & Spa

OTHER SUB-COMMITTEE

23.03.2022 MAH Kedah & Perlis HR Team Leaders Meeting at Pelangi Beach Resort
26.08.2022 Berjaya Langkawi Resort (HR Team Leaders Meet Up) : Mr Johan

CHAPTERS PROJECTS / EVENTS / ACTIVITIES / COURTESY

23.01.2022 MOU in between Maju Healthcare & MAH Kedah Perlis Chapter at Parking Lot Maju Healthcare Drive thru RTK Test (beside MIEC)

26.02.2022 Majlis jalinan kerjasama rakan strategik sektor pendidikan khas, Jabatan pendidikan Negeri Kedah bersama Persatuan Hotel Malaysia Kedah & Perlis in Starcity Hotel Alor Setar

04.03.2022 MAH Chapter Dinner held in conjunction with MAH Kedah & Perlis Annual General Meeting at Tanjung Rhu Resort Langkawi

13.03.2022 Sumbangan makan tengahari sempena menghargai keringat front liners di pusat pemberian vaksin dewan syifa padang mat sirat langkawi

21.03.2022 SOCSO Recruitment programme meeting held online. To explore work force from Sabah & Sarawak in Adya Hotel

24.06.2022 Ipoh networking session with local agencies in MU Hotel

18.07.2022 Recruitment drive of students with special needs with state education department in Starcity Hotel Alor Setar

24.08.2022 Meet up with Langkawi Ferry Line Ventures Sdn Bhd : Mr Wong in Dash Resort

24.08.2022 Meet up with MAHB Langkawi new branch manager : Mr Che Sulaiman Che Pa in Dash Resort

29.08.2022 LADA CEO Session with Langkawi Tourism player & MAH Kedah perlis chapter in Dash Resort

24.08.2022 Chapter year end dinner in Berjaya Langkawi Resort

CHAPTER'S REPRESENTATION

30.01.2022 Tourist influx to Langkawi; Datavalidation comittee meeting (Attend by Mr Razmi: Langkawi Development Authority-LADA)

17.03.2022 Online meeting with state goverment on the Opening of Malaysia-Thai Borders

21.03.2022 Meeting with state goverment on the opening of Malaysia-Thai borders held in Langkawi Development Authority (LADA)

26.03.2022 MAH Kedah/Perlis on TV (Astro Awani) to affirm our readiness towards the opening of borders

01.04.2022 Meet up with Bahagian Pengurusan Hartanah, Jabatan Perdana Menteri at the Danna Langkawi attended by Mr Eugene and Mr Karan.

05.06.2022 Chapter attended a session with LADA on manpower shortage in Langkawi

23.06.2022 Mesyuarat jawatankuasa kebersihan Daerah Langkawi in Pejabat Daerah & Tanah Langkawi attend by Mr Effendi Ramley

05.07.2022 Mesyuarat penyelerasan rakaman program AXN Muay Thai Challenger 2022 in Kompleks LADA attend by Mr Hafiz Hashim

12.09.2022 Attending "Program Seminar" Reskilling/Upskilling" pekerja: Mengatasi isu keperluan tenaga mahir industri perhotelan dan hospitaliti" in Bayview Langkawi ; attend by Mr Clement Paul & HR representative

26.09.2022 "Perbincangan Penyelarasan Sel Penginapan bagi pameran maritim dan Aeroangkasa Langkawi 2023" Online meeting with MINDEF: attend by Mr Eugene Dass

27.09.2022 E-Idaman engagement program in Dash Resort attend Mr Effendi Ramley

03.10.2022 Career talk invitation at Langkawi Vocational College (Culinary Faculty); attend by Mr Johan Eusoff

04.10.2022 Sustainable practice for hotel waste management in Frangipani (Cottage by the sea); attend by Mr Effendy Ramley & Mr Johan Eusoff

Others Issues / Recognition / Chapter's Related Information

04.07.2022 Meeting with MCA Jelutong on possibilities of manpower support from Malaysians scammed abroad

Penang
Chapter

CHAPTER
Committee

PENANG CHAPTER AGM (23rd March 2022)

CHAIRMAN	: Mr. Tony Goh Nai Heng (The Wembley)
VICE CHAIRMAN	: Mr. Ben Ho Chang Peng (Lexis Suites)
VICE CHAIRMAN	: Mr. Kevin Cheah Ui Mun (Iconic Hotel)
Hon Secretary	: Mr. John Kim Jon Xiang (Mei Hotel Penang)
Hon. Treasurer	: Mr. Dennis Lee Wei Jie (Royale Chulan Penang)
Committee Members	: Mr. Amran bin Taib (Hotel Royal Penang)
	: Mr. Dennis Cheng Chai Boon (Jazz Hotel)
	: Dato Lim Tiong Huai (Tien Hotel)
	:Mr. Mohd Suffian Phoong (Hompton Hotel)
	:Mr. Melvin Ooi Hun Keong (The Prestige)
	: Ms. Punitha Mary A/P S. Suppiah (Travelodge Georgetown)
Internal Auditors	: Ms. Lynne Choong Liew Lin (Bayview Hotel Georgetown)



MAIN CHAPTER COMMITTEE MEETING

27.01.2022	Neo+ Hotel Penang
23.03.2022	The Light Hotel Penang
27.04.2022	The Wembley
31.05.2022	Cititel Penang
31.06.2022	Grand Orient Hotel
27.07.2022	Eastin Hotel Penang
23.08.2022	Lexis Suites Penang
27.09.2022	OZO Georgetown Penang
27.10.2022	Hompton Beach Hotel Penang
22.11.2022	Bayview Hotel Georgetown Penang

OTHER SUB-COMMITTEE MEETING

27.04.2022	The Wembley
31.05.2022	Cititel Penang
31.06.2022	Grand Orient Hotel
27.07.2022	Eastin Hotel Penang
23.08.2022	Lexis Suites Penang
27.09.2022	OZO Georgetown Penang
27.10.2022	Hompton Beach Hotel penang
22.11.2022	Bayview Hotel Georgetown Penang

PROJECTS / EVENTS / ACTIVITIES / COURTESY VISITS

05.04.2022	Penang Career EXPO Press Conference
09.04.2022	Penang Career EXPO @ The Wembley
11.04.2022	Firefly Flight Launch Ceremony @ PIA I Seberang Perai Launch @ Iconic Hotel
12.04.2022	Balik Pulai & Teluk Bahang Launch @ Lexis Suites
16.04.2022	Penang Career EXPO @ Ixora Hotel
26.04.2022	Courtesy visit to YB Yeoh Soon Hin's Office
06.05.2022	MOU Signing PGT & MITM Travel Fair @ Mecure
13.05.2022	KPDNHEP Courtesy Visit
18.05.2022	Buletin Mutiara Interview @ The Wembley
24.05.2022	DHS Hospitality Academy Sdn Bhd briefing @ MOTAC Office
07.06.2022	Jabatan Hal Ehwal Agama Islam Courtesy Visit
10.06.2022	World congress on innovation & technologies (WCIT) @ Penang Golf Club
14.06.2022	Battle of the Chefs Press Conference @ Gurney Paragon
16.06.2022	"Penang Welcome You" Campaign Press Conference @ The Wembley
18.06.2022	Penang Art Society Annual Dinner @ The Wembley
23.06.2022	Celcom Business Tech Week 2022 @ The Tamarra
26.06.2022	CCPSS Media Appreciation & Fundraising Night @ Ascott Gurney
2-3.07.2022	MITM Penang 2022 @ SPICE Arena
15.07.2022	Tourism Malaysia's "Durian Tourism" Package @ Hin Bus Depot
19.07.2022	Penang Tourism Recovery Press Conference @ PIA
27.07.2022	Experience Penang Bangkok Roadshow
02.08.2022	Mattaonline.travel & PGT Press Conference @ OZO Hotel
03-04.08.2022	Upskilling Managers on Leadership Development Training @ G Kelawai
03.08.2022	PIFF Press Conference @ Hin Bus Depot
04.08.2022	Battle of the Chefs Dinner @ G Kelawai
05.08.2022	Battle of the Chefs Opening @ Gurney Paragon
08.08.2022	ATAP Annual Dinner @ The Wembley
11.08.2022	AMARI SPICE Sneak Preview @ AMARI SPICE Penang
12.08.2022	CCPSS SOS Fast Lane Launch @ The Wembly
15.08.2022	Press Conference of PIFF 2022 by PGT @ Design Village
16.08.2022	AirAisa & PGT Memorandum of Collaboration @ G Kelawai
17.08.2022	Majis Perasmian "Tarian & Muzik Orang Ulu, Sarawak" @ Straits Quay
19.08.2022	Tourism Malaysia Northern Region Networking Session @ Marriot Courtyard
19.08.2022	PCEB "SIREN Night" @ Cheah Kongsi
20-21.08.2022	MATTA Fair Penang 2022 @ SPICE Arena
20.08.2022	PIFF 2022 Opening Ceremony @ Design Village
24.08.2022	PHA/MyBHA Annual Dinner @ G Hotel
31.08.2022	Merdeka Parade Walk @ Esplanade
02.09.2022	WHOLE @ Tastefully @ SPICE Arena
02.09.2022	77th Anniversary of the Republic of Indonesia @ Ascott Gurney
06.09.2022	Experience Penang Roadshow in Hatyai @ Thailand
08.09.2022	PWCC Empowering Woman Through Digitalization @ The Ship Campus

11.09.2022	Miss Asia Global Welcoming Dinner @ The Wembley
16.09.2022	Malaysia Day Celebration @ VTEC
18.09.2022	Miss Asia Global World Finals @ SPICE
19.09.2022	Meeting with PERKESO Officer
21.09.2022	MAH Inter-Hotel Bowling Tournament
04.10.2022	MICCI Sustaining Penang's Competitiveness Forum @ The Wembley
05.10.2022	The Launching Ceremony of "Penang Virtual Tour Series" 2022
07.10.2022	Collaboration Meeting with Disted College@ The Wembley
19-21.10.2022	ITB Asia 2022 @ Singapore Marina Bay Sands
20.10.2022	Penang Economic Summit 2022 @ SPICE
20.10.2022	Asia Pacific Enterprise Award 2022 @ SPICE
03.11.2022	Launch Malaysia's Very First Ski Slope and Dead Sea Pool @ ESCAPE
15-16.11.2022	Penang International Travel Exchange 2022 @ SPICE
18.11.2022	Networking Session with Tehran Agency, Airline and Tourism Malaysia @ The Prestige Hotel

CHAPTER REPRESENTATION

1) Penang State Tourism Exc (YB Yeoh Soon Hin)
2) Penang Global Tourism (PGT)
3) Penang Convention & Exhibition Bureau (PCEB)
4) JAKIM
5) KPDNHEP
6) MATTA
7) Penang Hotel Association (PHA)
8) PERKESO
9) MyBHA
10) Penang Woman Chamber of Commerce (PWCC)
11) MOTAC(Penang Chapter)
12) Crime Consciousness & Public Safety Society (CCPSS)

TRAININGS

03-04.08.2022	Upskilling Managers on Leadership Development Training @ G Kelawai

Perak Chapter

CHAPTER Committee

PERAK CHAPTER AGM (22nd February 2022)

CHAIRMAN	: Vincent Ee (Flemington Hotel)
VICE CHAIRMAN	: Tony Wong, (1969 Business Suites)
Hon Secretary	: Kenn Chah (Ipoh French Hotel)
Hon. Treasurer	: Cheong Kee Wang (Travelodge Ipoh)
Committee Members	: Sherry Chan (Regalodge Hotel)
	: Muhamad Hairil Kumaradas (Symphony Suites)
	: Philip Choong (Impiana Hotel Ipoh)
	: Thamarajah Thangavelu (Hotel Excelsiot)
Internal Auditors	: Joanne Chee (MU Hotel)





Majlis Lafaz & Menandatangani Ikrar Bebas Rasuah Bersama Pengiat Industri Pelancongan Flemington Hotel



Star Rating Qube Hotel



Seminar Semarak Pelancongan - Sesi Padanan Niaga Tourism Melaka & Tourism Perak Casuarina Hotel



Sidang Media Latihan Hospitaliti Negeri Perak Shen Jai Tevet College



Hari Bertemu Pelanggan Negeri Perak Stadium Indera Mulia Ipoh

MAIN CHAPTER COMMITTEE

31.03.2022	Majlis Lafaz & menandatangani ikrara bebas rasuah bersama pengiat industri pelancongan @ Flemington Hotel
11.04.2022	MAH National board meeting 1/2022 @ Dorsett Grand Subang
21.04.2022	Hari bertemu pelanggan Negeri Perak @ Stadium Indera Mulia Ipoh
21.04.2022	Seminar semarak pelancongan - Sesi padanan niaga tourism Melaka & Tourism Perak @ Casuarina Hotel
27.04.2022	Semarak pelancongan - Muslim Friendly Tourism @ Perak Royal Golf Club
27.04.2022	Semarak pelancongan - Muslim Friendly Tourism and Majlis Jalinan Mesra Berbuka Puasa bersama pengiat industri @ Perak Royal Golf Club
21.05.2022	Matta Fair Perak Opening Ceremony @ Ipoh Convention Centre (ICC)
25.05.2022	MAH Perak Chapter collaboration meeting with Shen Jai Tevet College and Pasak (Pusat Aspirasi Anak Perak
29.05.2022	MAH Perak Chapter/Mybha Perak/Matta Perak/ kita sama raya -hari raya open house
31.05.2022	Tourism Perak Hari Raya Open House
09.06.2022	MAH Perak Chapter collaboration meeting with Shen Jai Tevet College and Pasak (Pusat Aspirasi Anak Perak)
21.06.2022	Mesyuarat penyelarasan voucher pelancongan "Travel Peraklah'' diaplikasi shopee
23.06.2022	Sesi town hall & pelancaran unit polis pelancongan
24.06.2022	Polis pelancongan (UPP) @ Hotel Excelsior, Launching of Police Tourism in Perak
30.06.2022	Sidang media latihan hospitality negeri Perak @ Shen Jai Tevet College
30.06.2022	Sambutan ulang tahun pengiktirafan lembah lenggong sebagai tapak warisan dunia (UNESCO) & Lenggong outdoor festival.
30.06.2022	Hotel Star Rating : Cube Hotel
07.07.2022	Courtesy visit Pengarah Bomba Negeri Perak
13.07.2022	2nd chapter board meeting together with MAH Roomie Events (Software&Apps) Hospitaliti with the presentation on cocktail dinner @ Symphony Hotel
03.08.2022	YB Dato Nolee meet up @ Tourism Perak Office
05.08.2022	Perak Tourism officer and Pasak course director @ Pasak office to discuss - Upskilling for our Perak Hotelier needs - HRDF/HRD & Sponsor from TEVT fund
17.08.2022	1st visual meeting with peoplelogy courses provide from KL present (Myservice,Myprice) together with Tourism Perak & Pasak
01.09.2022	Hotel star rating : The Orient Resort
07.10.2022	Pasak process budgeting (evaluate the program succesfull allocated quote of 60pax X RM1200 per pax of RM72,000 for the (Myservice, Myprice program)
20.10.2022	Hotel star rating : Travelodge Ipoh
21.10.2022	Visual meet up to confirm the program and start with 20pax
27.10.2022	Hotel star rating : WEIL Hotel
28.10.2022	Hotel star rating : River Front Hotel
21.11.2022	3rd chapter board meeting

Kuala Lumpur Chapter

CHAPTER Committee

KUALA LUMPUR CHAPTER AGM (08th March 2022)

CHAIRMAN	: **Lim Boon Eow** (The Gardens - A St Giles Signature Hotel)
VICE CHAIRMAN	: **Sazrul Fadzil** (Hotel Royal Kuala Lumpur)
VICE CHAIRMAN	: **Mondi Mecja** (Ascott Kuala Lumpur)
Hon Secretary	: **Nick Ng** (Lanson Place Bukit Ceylon)
Hon. Treasurer	: **May Cheong** (Berjaya Times Square Hotel Kuala Lumpur)
Committee Members	: **Bernard Sebastian** (PARKROYAL Serviced Suites KL)
	: **Chua Adrian** (Furama Bukit Bintang)
	: **Cristian Nannucci** (PARKROYAL COLLECTION & Pan Pacific Serviced Suites)
	: **Jason S'ng** (The FACE Suites)
	: **Rajesh Daswani** (Ramada Suites by Wyndham Kuala Lumpur City Centre)
	: **Aarron Nelson** (citizenM Kuala Lumpur Bukit Bintang (resigned – Sept 2022)
Internal Auditor	: **Daniyal Ng** (The RuMa Hotel & Residences)





Team MAHKL General Managers vs Team Tourism KL (Team Tourism KL won on sudden-death goals!)



Meeting With Bahagian Pengurusan Hartanah (BPH) – Prime Minister's Department



Meeting With Malaysian Association Of Hotel Engineers



MAH KL Lets Sing! Competition 2022

MAIN CHAPTER COMMITTEE MEETING

18.02.2022	Virtual
15.04.2022	Citizen KL Bukit Bintang
28.06.2022	The RuMa Hotel & Residences
09.11.2022	Hotel Maya

E SECURITY SUB-COMMITTEE

18.07.2022	Hotel Royal Kuala Lumpur
27.09.2022	Pavillion Hotel Kuala Lumpur
21.10.2022	The RuMa Hotel & Residences
30.11.2022	KL Covention Centre

PROJECTS / EVENTS / ACTIVITIES / COURTESY VISITS

08.03.2022	MAH KL Annual General Meeting cum High-Tea
30.03.2022	Webinar: "Think like A Futurist-Developing Strategic Foresight" (Presenter : Mr Rahul Daswani-Singapore Country Advisor, Centre for Asia Leadership)
26.04.2022	Courtesy Visit to meet MOTAC Kuala Lumpur Director
25.05.2022	Presentation cum workshop: "Rewriting Your Revenue Strategic: How To Make Data Work For You" (collaboration with STR)
21.06.2022	Majlis Dialog Pelancongan MOTAC 2022 with Minister of Tourism in conjunction with launch of "Rangka Kerja Pemulihan Pelancongan 2.0"
28.06.2022	Courtesy Visit & Brainstorm meeting with Deputy Director - Kuala Lumpur Fire & Rescue Department (Bomba) & Director (Enforcement & Licensing)
01.07.2022	Discussion for ERT training with Kuala Lumpur Fire & Rescue Department
15.09.2022	Virtual presentation: "MORR -- a dedicated F&B app"
25.09.2022	MAH KL Futsal Tournament 2022
09.11.2022	Courtesy visit to meet Tourism Malaysia Central Region Director
04.12.2022	MAH KL Let's Sing! Competition

CHAPTER REPRESENTATION

10.03.2022	Malaysia Healthcare Travel Council (MHTC) Open Day 2022 with Tourism Associations
15.03.2022	Engagement Session - Deputy Minister of Federal Territories with Hotel Operators
22.03.2022	Meeting/Discussion with Bahagian Pengurusan Hartanah (BPH)- PM's Department re Rooming Inventory for Civil Service Staff
13.10.2022	Virtual Presentation by Malaysia Airports on Paging Board Procedures at KLIA 5. 1 March 2022 – Sub HR Committee virtual meet and discussion with Yayasan JCorp Industrial Development Authority, Dato' Dr Badrul Hisham Kassim – by IRDA, DoubleTree by Hilton.
20.10.2022	Discussion on Collaboration with Malaysian Hotel Engineers Association
07-08.11.2022	MOTAC Star-Rating Accreditation Seminar
April-December. 2022	Represented MAH KL Chapter at Star-rating inspections conducted by Ministry of Tourism & Culture (Federal Territory) -45 Hotels

TRAININGS

25-26.04.2022	Engineering & Preventive (Virtual)
23-24.05.2022	Millenial Game Changers (Virtual)
14-15.12.2022	Revenue Management

Selangor Chapter

CHAPTER Committee

SELANGOR CHAPTER AGM (24th February 2022)

CHAIRMAN	: **Datin Jasmine Abdullah Heng** (Dorsett Grand Subang)
VICE CHAIRMAN	: **Thomas Yap** (Resort Suites at Bandar Sunway)
Hon Secretary	: **Andrew Law** (Eastin Hotel Kuala Lumpur)
Hon. Treasurer	: **Hoon Tai Chee** (Armada Hotel Petaling Jaya)
Committee Members	: **Rajaram Nagoo** (Park In by Radisson Hotel Putrajaya)
	Eizac Chong (O'Boutique Suites)
	Alvin Koh (One World Hotel Petaling Jaya)
	Wan Enderi Bin Wan Mohd Saad (Movenpick Hotel KLIA)
	Melissa Tan (Lisa De Inn)





28 Jan, MAH Flood Aid Program : Distribution of Flood Aid Box to Hoteliers & Charity Home



Invest in Selangor Networking Session Attended by Datin Jasmine



Launching Islamic Tourism Week 2022 Attended by Wan Enderi



Courtesy visit to Chief Police of Selangor by Datin Jasmine



Datin Jasmine attended Dialog with MOTAC to seek support for various changes

Main Chapter Committee

24.02.2022	Hotel Armada - AGM
08.03.2022	Virtual (Meeting 34) 1st New Board Meeting
13.06.2022	35th Meeting - Eastin Hotel
08.03.2022	Datin Jasmine attended the MAH budget review & presentation of HR Outsourcing companies (2 shortlisted)
01.11.2022	One World Hotel, PJ - Board Meeting

Others Sub-Committee

29.06.2022	Park Inn - HR/Training Committee, Security & Safety Committee
11.11.2022	Concorde Shah Alam - HR & Training Committee
11.11.2022	Concorde Shah Alam - Security & Safety Committee

PROJECTS / EVENTS / ACTIVITIES / COURTESY VISITS

28.01.2022	MAH Flood Aid Program: Distribution of Flood Aid boxes to Hoteliers & Charity Home
24.02.2022	MAH Selangor Chapter Annual General Meeting (AGM) 2022 held at Armada Hotel Petaling Jaya
29.03.2022	HR virtual clinic-key changes of proposed amendments to Employment Act.
09.03.2022	CSR Program in collaboration with Yayasan MRCB/Kiwanis Club; Distribution of Face Shields & Food to blue-collar workers at PJ & Subang Jaya Police HQ as well as those at MB Selangor's building. Handing over event hosted by Dorsett Grand Subang
24.03.2022	Halal Training for MAH Selangor Chapter Hotels held at One World Hotel Petaling Jaya with 50 participants
9.03.2022	MAH Johor B2B with MATTA Sabah outbound agents & networking with MAH Sabah Committee Members - Grandis Hotel, Kota Kinabalu. Fam trip to Sabah MAH mebers hotels.
24.03.2022	Halal Training for MAH Selangor Chapter Hotels held at One World Hotel Petaling Jaya with 50 participants
09.04.2022	Wan Ederi represented Mahsel & attended offered Presentation on Grant from government
12.05.2022	Invest in Selangor Networking Session, attended by Datin Jasmine
03.06.2022	Datin Jasmine attended the Presentation by Adata , a Statistic Analysis platform for hotels.
23.06.2022	1st Meeting regarding the CHARITY JAM event, annual event after 2 years Hiatus confirm dates to follow subsequent meetings in Q3
24.06.2022	Launching Islamic Tourism Week 2022, attended by Wan Enderi
03.06.2022	Datin Jasmine represented MAHSEL & attended the Focus group organised by MOTAC to review Tourism Act (1992)
21.06.2022	Datin Jasmine attended dialog with MOTAC to seek support for various change faced by the Hotel Industry
16.08.2022	Courtesy visit to Chief Police of Selangor by Datin Jasmine
02.10.2022	Datin Jasmine attended the Selangor Tourism EXCO Council to brainstorm on strategies to drive Tourism. Attended by Minister of Tourim (YB Hee) & CEO of Selangor Tourism (Tuan Azrul)
02.10.2022	Sustainability in Hospitality Industry Focus Group organized by Selangor Tourism
28.10.2022	Source for reliable & zero cost employment from trusted Bangladeshi agent - Imperial Resources Limited to help Hotels kick start business operations & mitigate risk of manpower shortage
7-8.11.2022	Certify 5 new GMs as Pegawai Pemeriksa "Mock Inspection Star Rating Course" with MOTAC @ Pulse Grande Hotel. (MOTAC)

Chapter Representation

1) Star Rating Inspection With MOTAC at:

24.01.2022	The Canvas Hotel Klang
28.01.2022	Highlands Hotel Genting
09.02.2022	Glenmarie Hotel & Golf Resort
23.02.2022	Movenpick Hotel & Convention Centre KLIA
24.02.2022	Park Inn By Radisson Putrajaya
31.03.2022	Espira Kinara
14.04.2022	Palm Garden
16.11.2022	Eastin Hotel, PJ (2GMs)
23.11.2022	Double Tree, I-City, Shah Alam (2GMs)

2) Selangor Mega Job Fair with 13 Hotels under MAH Selangor & 10 Hotels from MAH KL - organized by HR & Training Committee, MAH Selangor

Others Issues / Recognition / Other Chapter's Related Information

1) Food Aid Program. A great success, total fund raised was RM52k & 510 boxes of essential food items were distributed to staff and other needy communities who were affected by the flood

2) Actively involved in the strategic planning at Selangor Tourism to promote Selangor as an attractive & diversified tourist destination via the 'Pusing Selangor Dulu' campaign as well as the soon to be launched 'Go Selangor App' whereby tourists can book anything that they are interested in at the touch/swipe of a finger.

3) All Hotels in Selangor with the Ramadhan Buffet were given the opportunity to promote their buffet through this new App which will be launched tomorrow. This creates additional awareness for all involved 's promotional activities.

4) HR Training Sub-Committee Confirmation of Members 2022-2025

1. Chairman: Zureen (One World Hotel)
2. Vice Chairman: Saiful (Concorde Shah Alam)
3. Secretary: Wahida (Movenpick KLIA)
4. Training Coordinator 1: Nadezha (RHR Hotel Kajang)
5. Training Coordinator 2: Marian David (Wyndham Acmar Klang)
6. Committee:
7. Amirah (Mercure Glenmarie)
8. Hadafy (Pulse Grande Hotel)
9. Azzura (Park Inn by Radisson)

Negeri Sembilan Chapter

CHAPTER Committee

NEGERI SEMBILAN CHAPTER AGM (16th February 2022)

CHAIRMAN	: Haziz bin Hassan (Sutera Hotel)
VICE CHAIRMAN	: Muhammad Shazwan Suras (Port Dickson Golf & Country Club)
Hon Secretary	: Andy Chong (D'Wharf Hotel & Serviced Residence)
Hon. Treasurer	: Lee Min For (The Guest Hotel & Spa)
Committee Members	: Jofhua Yeong (Tasik Villa International Resort PD)
	: Yazid Bin Mustaffa (Klana Resort Seremban)
	: Eusebius Samm (Thistle PD)
	: Eddie Abidin (Palm Seremban Hotel)





MAH NS Food Festival 2022 at PD Golf & Country Club



Beach Soccer @ Lexis Hibiscus



Bengkel Pembangunan Standard Pengurusan Aset & Fasility @ Tenera Hotel Bandar Baru Bangi



Annual Dinner @ Grand Beach Resort PD



Peralihan Ke Fasa Endemik - Persiapan Industri Perhotelan @ RTM Radio Negeri

MAIN CHAPTER COMMITTEE MEETING

16.02.2022 MAH NS AGM 2022 at PD Golf & Country Club
19.08.2022 The Guest Hotel & Spa PD
25.08.2022 D'Wharf Hotel & Service Residence PD
15.11.2022 Villea Port Dickson

OTHER SUB-COMMITTEE MEETING

06.01.2022 MAH NS Food Festival 2022 at PD Golf & Country Club
22.02.2022 MAH NS Food Festival 2022 at Palm Hotel
04.03.2022 MAH NS Food Festival 2022 at Thistle Hotel
25.05.2022 HR committee meeting at Klana Resort Seremban

PROJECTS / EVENTS / ACTIVITIES / COURTESY VISITS

15.02.2022 Star rating at Tasik Villa International Resort
26.02.2022 Launching of Campsite at D'Wharf Hotel & Service Residence PD
25-27.03.2022 Launching of MAH NS Food Festival at Palm Mall Seremban
30.03.2022 Star Rating at Nilai Spring Hotel
08.04.2022 Buka puasa with committee at PD Golf & Country Club
21.06.2022 Star rating Grand Lexis
21.06.2022 Inter Hotel Beach Volleyball organized by MAH NS at D'Wharf Hotel & Serviced Residence
28.07.2022 Star rating Royal Chulan
10.08.2022 MAH NS Annual dinner at Grand Beach Resort
28.08.2022 Kursus mesra by MOTAC at D'Wharf Hotel & Serviced Residence
30.08.2022 Star rating at The Guest Hotel & Spa
14.09.2022 First MAH NS Food Festival 2023 meeting at D'Wharf Hotel & Serviced Residence
19.10.2022 Beach soccer at Lexis Hibiscus
15.11.2022 Second MAH NS Food Festival 2023 meeting at Villea

CHAPTER REPRESENTATION

17.02.2022 Meeting at MPPD
04.03.2022 Courtesy visit to Pengarah MOTAC NS
16.03.2022 Virtual meeting with MPPD
22.04.2022 Meeting with GM of LPNS
10.05.2022 Program with UPEN at Royal Chulan
23.05.2022 Meeting with RTM Negeri Sembilan at The Guest Hotel & Spa
Bengkel pembangunan standard pengurusan aset & fasiliti at Tenera Hotel
03.11.2022 Mesyuarat penyelarasan maklumat kolam renang persendirian
30.12.2022 Mesyuarat jawatankuasa induk local agenda 2030 majlis perbandaran Port Dickson

Melaka Chapter

CHAPTER Committee

MELAKA CHAPTER AGM (15th February 2022)

CHAIRMAN	: **Khairulnizam Kasim** (Kings Hotel Melaka)
VICE CHAIRMAN	: **Izhar Ibrahim** (Hotel Melaka)
Hon Secretary	: **Jason Bak** (La Crista Hotel Melaka)
Hon. Treasurer	: **Aebin Tai** (Swan Garden Hotel Melaka)
Committee Members	: **Diana Ngieng** (Venus Boutique Hotel)
	: **Mohd Huzaidy Adnan** (Imperial Heritage Hotel)
	: **Dato' Marco Seow** (Bayou Lagoon Park Resort)
	: **Chelvakumar C** (Bayview Hotel Melaka)
	: **Sazali Sabri** (MITC Hotel Melaka)
	: **Nurashikin Zainal** (Ames Hotel Melaka)
Internal Auditors	: **Diana Ngieng** (Venus Boutique Hotel)





Taklimat prosedur sanitasi premis penginapan pengusaha hotel dan homestay di bawah Kementerian Pelancongan, Seni dan Budaya Negeri Melaka (MOTAC Melaka) @ Auditorium MOTAC Melaka



Jemputan untuk Menyertai Festival Semarak Pelancongan Negeri Melaka di Johor Bahru City Square, Johor



Roadshow Pre 2.0, GSSP (Geran Sokongan Sektor Pelancongan) & gamelan kepada pengiat industri pelancongan @ Ibis Melaka



Majlis Perasmian Festival Semarak Pelancongan Negeri Melaka di AEON Mall



Majlis Perasmian Menandatangani Memorandum Persefahaman Dengan Airasia Ride

MAIN CHAPTER COMMITTEE MEETING

15.02.2022	Melaka Chapter AGM 2022 @ Noble Resort Melaka
22.03.2022	Melaka 1st Exco Meeting 2022 @ Noble Resort Melaka
16.06.2022	2nd Exco Meeting 2022 + Ms. Carey Farwell Lunch @Swan Garden Resort Melaka
06.10.2022	3rd Exco Meeting 2022 + Presentation from UV Guard Tech (M) Sdn Bhd at Imperial Heritage Hotel Melaka

PROJECTS / EVENTS / ACTIVITIES / COURTESY VISITS

21.01.2022	Jemputan menghadiri sesi roadshow PASCA rancangan Malaysia kedua belas (RMke-12) Unit Perancang Ekonomi, Jabatan Perdana Menteri bersama kerajaan Negeri Melaka secara dalam talian
19.02.2022	Jemputan ke majlis penyampain hadiah Melaka Tourism Golf Challenge 2022 di AKCC, Melaka
04.03.2022	Sesi taklimat untuk Badan Bukan Kerajaan (BBK) bagi program Jerayawara Dasar Kebudayaan Negeri (DAKEN) 2021 peringkat Negeri Melaka secara dalam talian
07.03.2022	Pembentangan pengenalan produk teknologi hijau rendah karbon dalam pengurusan dan kawalselia enapcemar minyak dan lemak di perbadanan teknologi hijau melaka
10.03.2022	Jemputan ke majlis perasmian bas pelancongan elektrik "Singgah-singgah" Negeri Melaka di bangunan terminal melaka sentral
25-27.06.2022	Jemputan untuk menyertai festival semarak pelancongan negeri Melaka di Johor Bahru city Square, Johor
28.03.2022	Engagement meeting with Bahagian Pengurusan Hartanah (BPH) at MITC Hotel Melaka
30.03.2022	"Tabletop Exercise" pembukaan semula sempadan Negeri Melaka pada fasa peralihan ke Endemik Covid-19 di ICQS
31.03.2022	Roadshow Pre 2.0, GSSP (Geran Sokongan Sektor Pelancongan) & Gamelan kepada pengiat industri pelancongan di Ibis Melaka
11.04.2022	Jemputan ke majlis berbuka puasa bersama YB Exco Pelancongan, Warisan & Kebudayaan Negeri Melaka di Panggung Perpatih Melaka di Balai Adat Istiadat Pekahwinan Melayu Melaka, Alor Gajah
13.04.2022	Jemputan ke majlis berbuka puasa sempena program Melaka-China Tourism Reconnect di Hotel Ibis Melaka
14.04.2022	Jemputan ke sesi Focus Group Discussion (FGD) pelan cadangan aktiviti pembangunan kompleks kraf Melaka
20.04.2022	Taklimat prosedur sanitasi premis penginapan pengusaha Hotel dan Homestay di bawah Kementerian Pelancongan, Seni dan Budaya Negeri Melaka (MOTAC Melaka) di Auditorium MOTAC Melaka
21.04.2022	Jemputan untuk menyertai program seminar semarak pelancongan & sesi padanan niaga revitalise & rejuvenate Melaka 2022 di Hotel Casuarina Meru Ipoh, Perak
24.04.2022	Jemputan ke majlis perasmian penutup festival kuih tradisional & pelita raya aidilfitri Melaka 2022 di pusat tranformasi luar bandar (RTC) Sungai Rambai, Melaka.
26.04.2022	Jemputan sesi taklimat geran sepadan sektor kebudayaan (GSSK) sempena Jerayawara Daken 2022 di Zoom
30.04.2022	Jemputan menghadiri Majlis Dondang Dendang Raya Melaka 2022 di Taman Mini Malaysia, Ayer Keroh, Melaka
11.05.2022	1st meet up with Jabatan Pendidikan Khas Melaka at Kings Hotel
13.05.2022	Jemputan ke Majlis Sambutan Hari Raya Aidilfitri Peringkat Dun Rembia bagi Tahun 2022 di Dewan Japerun Rembia, Melaka
27.05.2022	Majlis Revitalise & Rejuvenate Melaka bersama penggiat industri pelancongan Negeri Melaka di Hotel Mudzaffar, Ayer Keroh, Melaka
28.05.2022	Majlis jamuan hari raya aidilfitri kerajaan Negeri Melaka 2022 di Melaka International Trade Centre
29.05.2022	Rumah terbuka hari raya Aidilfitri YB Datuk Seri Ab Rauf bin Yusoh di Villa D;Acqua, Kampung Pulau, Masjid Tanah Melaka
03.06.2022	2nd meet up with Jabatan Pendidikan Khas Melaka at Kings Hotel Melaka
05.06.2022	Invitation to participate in our perliminary Meeting on revision Act 482 - Tourism Industry Act 1992 with the key players di swiss Garden Hotel Melaka
08.06.2022	Jemputan menghadiri program dialog KKP JKKP Melaka bersama PKS sektor perhotelan tahun 2022 di Ibis Hotel Melaka
09.06.2022	Taklimat prosedur kuarantin dan pengasingan di Hotel dan Homestay di bawah Kementerian Pelancongan, Seni dan Budaya Negeri melaka (MOTAC Melaka) di Auditorium, MOTAC Melaka
08-12.06.2022	Jemputan menyertai misi galakan pelancongan Negeri Melaka ke Dumai dan Pekan Baru, Indonesia
13.06.2022	Jemputan untuk menyertai program seminar semarak pelancongan dan sesi padanan niaga revitalise & rejuvenate Melaka 2022 di Hotel Royal Chulan Penang
13.06.2022	Kunjung hormat dengan YB Datuk Seri Rauf bersama MTA, MyBAH, MATTA & MHCTGA di Seri Negeri Melaka
27.06.2022	Jemputan seminar keselamatan elektrik dan gas bersama ahli-ahli persatuan Hotel Negeri Melaka di Hotel Holiday Inn Melaka
02.07.2022	jemputan ke majlis "Say No To Crime & Safety Awereness Campaign & Panic Button" oleh persatuan Pelancongan Negeri Melaka di Mahkota Parade Melaka
04.07.2022	Meet up with Neutron Technologies at Kings Hotel Melaka
16.07.2022	Jemputan ke majlis penyerahan laporan program global future cities programme (GFCP) & pelancaran perintis green mobility di Muzium Rakyat Melaka
18.07.2022	Jemputan untuk menyertai program semarak pelancongan Melaka & sesi padanan niaga bersama agent kembara dari singapura
20.07.2022	Jemputan mesyuarat penyelarasan forum industri pelancongan pasca covid-19 di Dunia Melayu Dunia Islam, Kota Cemerlang, Melaka

20.07.2022	Hitea discussion & presentation on supply of foreign worker's for Hotel & Hospitality Industry in Melaka at MITC Hotel Melaka
27.07.2022	Hitea discussion on short terms rentals, manpower shortage and strategic planning for hotels at Hatten Hotel Melaka
06.08.2022	Jemputan ke "Magical Melaka Food & Fruit Fest" di pusat Penerangan Pelancongan (TIC) Tourism Malaysia Jalan Kota Melaka
06.08.2022	Jemputan ke majlis perasmian "Magic of The Night" 2022 di Dataran Sungai Melaka
08.08.2022	Jemputan untuk menghadiri sesi perjumpaan bersama timbalan ketua misi kedutaan China di Malaysia YBhg Tun Tang Rui di Bilik Mesyuarat Bahagian Promosi Pelancongan Melaka
08.08.2022	Jemputan ke majlis pelancaran booking page dan jenama hotel Lovita serta majlis beramah mesra bersama media di Queenspark Lovita Hotel Melaka
13.08.2022	Jemputan ke majlis perasmian festival semarak pelancongan Negeri Melaka di AEON Mall Seremban 2
14.08.2022	Memohon kerjasama & bantuan bagi penganjuran Melaka Heritage Parade sempena Melaka Heritage Festival 2022 bertempat di memorial pengisytiharaan kemerdekaan Bandar Hilir, Melaka.
20.08.2022	Jemputan ke Majlis Pelancaran Smart Melaka Blueprint 2035, Pra Pelancaran Smart Melaka International Conference 2022 (SMIC2022), Pelancaran Asia's First Metaverse Immersive Experience Mall dan Pertukaran Memorandum Persefahaman, (MOU) di Element X, Hatten City, Melaka.
20-21.08.2022	Tawaran penyertaan pameran pelancongan di bawah Astaka Tourism Melaka sempena MATTA Fair Penang di Setia SPICE Arena, Penang
27.08.2022	Jemputan menghadiri Majlis Perasmian Fiesta Rakyat Melaka 2022 di Melaka International Motorsport Circuit (MIMC),Durian Tunggal, Melaka
02-04.09.2022	Tawaran penyertaan pameran pelancongan di bawah Astaka Tourism Melaka sempena MATTA Fair Kuala Lumpur di WTC, Kuala Lumpur
10.09.2022	Jemputan ke Pesta Tanglung 2022 di Freeport A'Famosa Outlet (FAO), Melaka
09.09.2022	Chapter's meet up with UV Guard Tech (M) Sdn Bhd at Kings Hotel Melaka
12.09.2022	Jemputan menghadiri majlis sambutan penerbangan pertama pesawat batik air ke Melaka
13.09.2022	Airbnb meeting together with Mybha & MTA at Kings Hotel Melaka
27.09.2022	Majlis makan malam sempena lawatan business strategy professional (BSP) Pj.Bupati Kampar ke Negeri Melaka
30.09.2022	Jemputan menyertai sesi padanan perniagaan (B2B) bersama ejen kembara Riau sempena lawatan rombongan Asita Riau ke Melaka
09.09.2022	Chapter's meet up with UV Guard Tech (M) Sdn Bhd at Kings Hotel Melaka
12.09.2022	Jemputan menghadiri majlis sambutan penerbangan pertama pesawat Batik Air ke Melaka
13.09.2022	Airbnb meeting together with MyBha & MTA at Kings Hotel Melaka
27.09.2022	Majlis makan malam sempena lawatan business strategy professional (BSP) Pj.Bupati Kampar ke Negeri Melaka
30.09.2022	Jemputan menyertai sesi padanan perniagaan (B2B) bersama ejen kembara Riau sempena lawatan rombongan Asita Riau ke Melaka
05.10.2022	Jemputan menyertai kursus Mersa Malaysia
08.10.2022	Invitation to the opening ceremony of MATTA Fair Melaka 2022 at Mahkota Parade, Melaka
18.10.2022	Jemputan ke Majlis Perasmian Menandatangani memorandum persefahaman dengan Airasia Ride
19.10.2022	Kajian pelan induk pelancongan Negeri Melaka 2035 (PIPNM 2035) - Bengkel focus group discussion (FGD)
27.10.2022	Jemputan menyertai latihan asas bantuan kecemasan di auditorium pejabat MOTAC Melaka
28.10.2022	Matta Fair Melaka 2022 - Buyers contest prize giving at Ibis Hotel Melaka
29.10.2022	MTA Wayang Peranakan - Pukol Anak Sinday Menantu at Panggung Seri, Kompleks JKKN Negeri Melaka
01-03.11.2022	Taklimat pentauliahan panel pemeriksa premis penginapan pelancongan zon selatan tahun 2022
05-10.11.2022	Jemputan ke World Travel Mart (WTM) 2022 di London
29.11.2022	Chapter's meet up with Micost at Kings Hotel Melaka
05-06.12.2022	jemputan seminar pendigitalan & bengkel penyelarasan pembangunan analitas data raya Negeri Melaka di Hotel Bayview Melaka
06.12.2022	jemputan ke majlis makan malam & sesi networking bersama penggiat industri pelancongan Negeri Johor di Desa Keroma Eco Resort Muar, Johor
07.12.2022	Jemputan ke majlis penyampain hadiah pertandingan fotografi penghayatan burung air di taman mutiara Melaka tahun 2022 di Hotel 906 Premier Melaka
10.12.2022	Jemputan ke majlis perasmian rundown pameran Riau Tourism Expo di The Shore Shoping Gallery, Melaka
16.12.2022	Invite to the christmas light up ceremony at freeport A'Famosa Outlet (FAO)
28.12.2022	Jemputan ke majlis sambutan bagi meraikan pelancong kapal persiaran ocean odyssey di ICQS Melaka
30.12.2022	Jemputan ke majlis perasmian pesta bunga Melaka 2022 di taman seribu bunga Ayer Keroh, Melaka
31.12.2022	Jemputan ke sambutan ambang tahun baru 2023 di taman seribu bunga Ayer Keroh, Melaka

CHAPTER REPRESENTATION

10.03.2022	Mesyuarat penyelarasan pakej Melaka for Malaysia 1.0 di Bahagian promosi pelancongan Melaka
09.03.2022	Mesyuarat penyelarasan pelan tindakan bagi memorandum persefahaman di antara Melaka - Pekan Baru dan Jakarta , Indonesia, Indonesia di atas talian
31.03.2022	Mesyuarat penyelarasan stesen kuarantin Negeri Melaka dalam fasa peralihan ke endemik di atas talian
01.04.2022	Mesyuarat jawatankuasa SOP Pelancongan Negeri Melaka sempena pembukaan sempadan Negara secara google meet
09.03.2022	Jemputan ke mesyuarat post Exco pelancongan, Warisan & Kebudayaan Negeri Melaka Bil 2/2022 di bilik mesyuarat seri perdana, Majlis Perbandaran Alor Gajah
28.04.2022	Mesyuarat jawatankuasa akaun amanah caj warisan Negeri Melaka Bil.1 tahun 2022
11.05.2022	Mesyuarat penyelarasan pakej pelancongan Negeri bagi sub-sektor pelancongan kesihatan untuk pasaran Indonesia di bilik mesyuarat Tourism Melaka
23.05.2022	Mesyuarat penyelarasan lawatan kerja susulan pelancongan & pelaburan Negeri Melaka di Dumai & Pekanbaru, Indonesia di bilik mesyuarat Tourism Melaka
15.06.2022	Mesyuarat penyelarasan bersama Midcity Hotel Melaka
29.06.2022	Mesyuarat jawatankuasa kerja jemputan Melaka Heritage Parade sempena Melaka Heritage Festival 2022
05.08.2022	Mesyuarat jawatankuasa induk Melaka Heritage Parade Sempena Melaka Heritage 2022 Bil 2/2022
15.08.2022	Mesyuarat penyelarasan program transisi kerjaya (PTK) (ProMKeSK-Perhotelan) bagi murid berkeperluan pendidikan khas (MBPK) Negeri Melaka Bil.4 Tahun 2022
30.08.2022	Mesyuarat penyelarasan program transisi kerjaya (PTK) (ProMKeSK-Perhotelan) bagi murid berkeperluan pendidikan khas (MBPK) Negeri Melaka Bil.5 Tahun 2022
27.10.2022	Mesyuarat penyelarasan pembangunan business requirement specification (BRS) bagi pelan perancangan pembangunan data raya 2022 Bil.2/2022
16.11.2022	Mesyuarat perbincangan pembukaan laluan baru bagi batik air di google meet
21.12.2022	Mesyuarat jawatankuasa akaun amanah caj warisan Negeri Melaka Bil.2 tahun 2022 di bilik mesyuarat Hang Tuah Jaya, Seri Negeri Melaka

TRAINING UPDATE

20-21.07.2022	MAH Melaka chapter training - Interpersonal communication skills at Swan Garden Hotel Melaka
28-29.09.2022	MAH Melaka chapter training - Leadership & management in Hospitality industry at Kings Hotel Melaka
16-17.11.2022	MAH Melaka chapter training - Supervisory management development at Bayview Hotel Melaka

OTHER ISSUES / RECOGNITION / OTHER CHAPTER'S RELATED INFORMATION

Star Ratings

26.01.2022	Holiday Inn Melaka
28.03.2022	Imperial Heritage Melaka
31.05.2022	Liumen Hotel Melaka
31.05.2022	Bayview Hotel Melaka
30.06.2022	The Orchard Wellness & Health Resort Melaka
25.07.2022	Hotel Sentral Melaka
11.10.2022	Treasure Hotel & Suites Melaka
19.10.2022	Swan Garden Hotel Melaka
27.10.2022	Hatten Hotel Melaka
23.11.2022	Swiss Garden Hotel Melaka
24.11.2022	Hotel Sentral Riverview Melaka

Johor Chapter

CHAPTER Committee

JOHOR CHAPTER AGM (10th March 2022)

CHAIRMAN	: **Ivan Teo** (Millesime Hotel)
VICE CHAIRMAN	: **Tang Li Peng** (Bello Hotel)
	: **Indra Gandhi Pillai** (Lotus Desaru Resort & Spa)
Hon Secretary	: **Jef Kong** (Le Grandeur Palm Resort)
Hon. Treasurer	: **Sunny Soo** (Pulai Springs Resort)
Committee Members	: **Callie Tan** (Good Hope Hotel)
	: **Tan Ai Lee** (New York Hotel)
	: **Simon Buenaventura** (Muar Classic Hotel)
	: **Jonathan Lai** (Holiday Inn City Centre Johor Bahru)
	: **Izzudin Merican** (Suasana Suites)
	: **Vikneswary Mahalingam** (Somerset Medini Puteri





Emergency meeting on action plans together with Hotels designated as accomodation for PUS (patients under suspicion) during the pandemic who have not received Long Outstanding payment from the Ministry



Measures needed
o face rough seas'
siness leaders want stimulus packages, better
rism promotion and improved road networks

Star Metro, December 31,2022



Getting together with the indonesian Embassy for providing Indonesian Student interns to Johor Hotels



Johor Committee to Sabah to promote Johor through B2B programme with Sabah Travel agents and to network with MAH Sabah Committee Members



Star Rating - Opero Hotel Johor Bahru

MAIN CHAPTER COMMITTEE

01.01.2022	Pulai Springs Resort
28.04.2022	Restoran Thong Yen
05.10.2022	Thistle Hotel
01.12.2022	Capri by Fraser Hotel

OTHER SUB COMMITTEE

24.02.2022	MAH Committee strategic planning meeting for 2022, Le Grandeur
24.03.2022	Virtual star-rating panel meeting
07.11.2022	Emergency meeting by hotels who accomodated PUS during pandemic and affected by long-outstanding payments by KKM

PROJECTS /EVENTS / ACTIVITIES / COURTESY VISITS

16.02.2022	Committee CNY get-together at Pekin Restaurant.
10.03.2022	AGM 2022 with Election at Trove JB, followed by GM's networking event.
29.03.2022	HR virtual clinic-key changes of proposed amendments to Employment Act.
27.04.2022	Virtual training by JB-based hotel consultant trainers - TIPS ON PREPARATION FOR STAR-RATING.
28.04.2022	Virtual Training by JB-based hotel consultant trainers - HOW TO CONDUCT ON-JOB TRAINING @ HOTEL HOUSEKEEPING
2-5.07.2022	MAH Johor B2B with MATTA Sabah outbound agents & networking with MAH Sabah Committee Members - Grandis Hotel, Kota Kinabalu. Fam trip to Sabah MAH members hotels.
13.10.2022	WELCOME TO THE HOTEL - Virtual Training on orientation of new hires.
20.10.2022	WELCOME TO THE HOTEL - Virtual Training on orientation of new hires.
20.10.2022	Courtesy visit to potential new MAH member and recently opened - St Giles Southkey.
16.11.2022	WELCOME TO THE HOTEL - Virtual Training on orientation of new hires.
30.11.2022	HANDLING GUEST COMPLAINTS (Virtual training)
12.12.2022	1st Sports recreational Activities for GM's - Badminton at Tiara Sports World

CHAPTER REPRESENTATION

12.01.2022	Discussion on directions for Johor Tourism Industry promotion together with players - by Tourism Johor, JOTIC.
18.01.2022	Dialogue between Tourism Minister, YB Dato' Sri Hajah Nancy Shukri with tourism players in Johor as well as Arts & Crafts entreprenuers - by MOTAC.
20.01.2022	CSR activities - Flood relief efforts through donation of towels, bed sheets and blankets.
23.02.2022	"My Destination – Sabah & Labuan" Meet Johor & Putrajaya Roadshow 2022 by Sabah Tourism, Fraser Place Iskandar Puteri.
28.02.2022	Networking session with the new Chief Executive of the Iskandar Regional Development Authority, Dato' Dr Badrul Hisham Kassim – by IRDA, DoubleTree by Hilton.
01.03.2022	Sub HR Committee virtual meet and discussion with Yayasan JCorp Industrial Training Programmes at hotels for students.
07.03.2022	Meeting on promotion of Johor together with MATTA, MyBHA and MAH – by Tourism Johor, JOTIC.
07.03.2022	Invitation to talk programme by Minister of Tourism, Arts & Culture with industrial activists – By MOTAC, Holiday Villa City Centre.
10.03.2022	GM's quaterly networking @ Trove JB.
14.03.2022	Meeting on development and promotion of Johor Tourism Packages – by Tourism Johor, JOTIC.
26.03.2022	"Festival Semarak Pelancongan Melaka 2022" Roadshow with Chief Minister of Melaka – by Tourism Melaka, JB City Square.
31.03.2022	Seminar on Digital Tourism Promotion 2022 together with MAH & MyBHA – By Tourism Johor, JOTIC.
01.04.2022	Attended launching ceremony of Planet Legoland, officiated by Deputy Minister of MOTAC Malaysia.
12.04.2022	Dinner with newly-installed State Executive Committee Chairman of Tourism, Arts & Culture, YB Raven at Four Points by Sheraton, Desaru.
17.04.2022	B2B at MCTA (Malaysia-China Travel Agents) Fair at Grand Paragon Hotel. Participation of 10 hotels.

Chapter Representation

18.04.2022	"Invest Johor Ignite" event; Meeting for potential for organisers to hold 2-day TECHEXPO in Johor in early December 2022 with expected 300-400 participants.
21.04.2022	Dialogue and Berbuka Puasa with Menteri Besar Johor, YAB Datuk Onn Hafiz.
30.05.2022	Introduction of new image for Sungai Segget and the launch of JB City grant for industries involved in the promotion of Arts, Heritage & Culture at Opero Hotel Southkey.
04.06.2022	Meeting with PM's Department's key personnel from their Resort Management Section at Holiday Inn Johor Bahru City Centre.
14.06.2022	Virtual meeting on Google Meet with regards to JDT Spartan Stadium event to be held in September.
15.06.2022	'Invest Johor' organized meeting among businesses with local government on issues / licensing affecting businesses at Kota Iskandar.
16.06.2022	JDT Hummer familiarization tour for MAH committee members around JDT stadium by PS Holidays.
16.06.2022	CSR activities - Day out with orphans @ New York Hotel.
19.07.2022	Halal Certification Executive Training for star-rating panel by Johor Tourism at Medini, Kota Iskandar.
20.07.2022	MOTAC briefing on incentive program for tourism industry players at Hotel Renaissance Johor Bahru.
02.08.2022	Participated in a meeting conducted by Perancangan Ekonomi Negeri Johor to research input on economical and productivity impact on the state of Johor.
04.08.2022	Meeting on hotel internship programme initiated by Tourism Johor together with the Indonesian Embassy at JOTIC. 20 hotels participated in the programme.
04.08.2022	GM's quaterly networking @ City Centre
05.08.2022	MATTA FAIR opening ceremony at Austin International Convention Centre officiated by YB Raven Kumar, the state EXCO of Tourism and Culture.
15.09.2022	Hotel GMs and DOS attended Legoland's 10th anniversary celebration at the Legoland theme park.
16-17.09.2022	Medical Tourism Conference at Frasers Place Iskandar Puteri.
24.09.2022	Gatekeeper training for Suicide Prevention on Learning to Recognize and respond to suicidal behavior among Hotel guests organized by Psychiatric Specialist in conjunction with World Suicide Prevention Month 2022 at Monash Building.
24.09.2022	Travel Agents Federation of India (TAFI) Delegates' welcome dinner organized by Tourism Johor at Grand Paragon Hotel.
24-25.06.2022	Career Day Johor 2022 organised for small & medium industries by Unit Strategik Modal Insan Johor at Angsana Mall.
04.10.2022	Launching of Majestic Johor Safe 2022 and Majestic Johor Clean 2022 by Tourism Johor at Grand Paragon Hotel.
01.11.2022	GM's quaterly networking @ Suasana Suites JB
01-03.11.2022	Star-rating panel course for southern zone organized by MOTAC at Le Grandeur Hotel.
24.11.2022	Workshop on Tourism Johor Recovery Plan at Pinetree Marina Hotel
04.12.2022	Groundbreaking ceremony of the Tunku Mahkota Ismail Youth Centre at Educity Sports Complex, Kota Iskandar.
06.12.2022	Networking dinner organized by Tourism Malaysia for state tourism industry players at Desa Keroma Eco Resort, Muar.
13.12.2022	Launch of Iskandar Malaysia Sustainable Tourism Upskilling & Reskilling (IMStature) 2022 at Hotel Sunway Big Box, Iskandar Puteri.
15-16.12.2022	Tourism Johor Medical Tourism Training at Pinetree Marina Resort, Puteri Harbour
22.12.2022	Southern region Travel Meet : Ideas, aspirations, moving froward 2023, Opero Hotel

Kelantan
Chapter

CHAPTER
Committee

KELANTAN CHAPTER AGM (20th February 2022)

CHAIRMAN	: **Hajah Maimun Bt Mohd Hussain** (Sudara Beach Resort)
VICE CHAIRMAN	: **Gan Yeong Shuoh** (Grand Riverview Hotel)
Hon Secretary	: **Muhammad Azrin Zainal Abidin** (Jewels Hotel)
Hon. Treasurer	: **Amer Ahmad** (The Grand Renai Hotel)
Committee Members	: **Saera Mohamad** (Crown Garden Hotel)
	: **Hamzah Rosli** (H Elite Design Hotel)
	: **Zakaria Bin Harun** (Ibis Styles Hotels)
	: **Badrul Hisyam Ishak** (Holiday Villa Hotel & Suites)
	: **Mohd Iqmal Bin Muslim** (Perdana Kota Bharu)





Majlis Hi-Tea & Penutup Program East Coast Media Meet @ The Grand Renai Hotel



Welcoming dinner with new Director Tourism Malaysia East Coast Region, Puan Zuraini Abdul Ghani



Majlis Perasmian Program Ramadhan @ Kelate 2022 "Kelate Di Hati" @ H Elite Design Hotel



MATTA Fair Kelantan at Exhibition Hall, Level 2, Mydin Mall Tanjung Kota Bharu



Program seminar pengenalan Bunga Ketam Guri sebagai bunga rasmi negeri Kelantan @ Dewan Kasturi Kraftangan Malaysia

MAIN CHAPTER COMMITTEE

13.01.2022	Extraordinary General Meeting at Berjaya Times Square Hotel Kuala Lumpur - Attended by Chairperson, Puan Hajah Maimun Hussain
27.01.2022	Meeting with the MAH president & Committee members at Perdana Kota Bharu
09.02.2022	Mesyuarat penyelarasan program agihan naskah al quran kepada Hotel di Kelantan - Attended by Chairperson, Puan Hajah Maimun Hussan
20.02.2022	MAH Kelantan Chapter 21st AGM at H elite design hotel
02.03.2022	1st MAH Kelantan Chapter Committee Meeting at Hakuna, Maison Raja Reza
16.03.2022	MAH East Coast Sports 1st Committee meeting at H Elite Design Hotel
21.03.2022	Mesyuarat penyelarasan program ramadhan @ Kelantan 2022 "Kelantan Dihatiku at Bilik Mesyuarat Exco YB Pengerusi J/Kuasa Perpaduan, Kebudayaan, Warisan dan Pelancongan Negeri Kelantan
20.04.2022	Monthly meeting at Grand Riverview Hotel
26.05.2022	MAH Gala Dinner & AGM at One World Hotel - Attended by Ms Gan (Vice Chairperson) and Encik Mohd Iqmal (Committee Member)
27.06.2022	Monthly meeting at H Elite Design Hotel
01.09.2022	Monthly MAH kelantan chapter meeting at Perdana Kota Bharu
25.10.2022	Monthly MAH Kelantan Chapter meeting at IBIS Styles Hotel Kota Bharu

OTHER SUB-COMMITTEE

16.05.2022	MAH East Coast Sports Meetings at H Elite Design Hotel
02.06.2022	MAH East Coast Sports Meeting at Grand Riverview Hotel
04.07.2022	MAH East Coast Sports Meeting at Grand Riverview Hotel
23.08.2022	MAH East Coast Sports Meeting at H Elite design Hotel Kota Bharu
19.09.2022	MAH East Coast Sports Meeting via Zoom
25.10.2022	MAH Kelantan Appreciation dinner for East Coast Sports committee at Ibis Styles Hotel Kota Bharu

OTHERS ISSUES / RECOGNITION / CHAPTER'S RELATED INFORMATION

04.07.2022	Meeting with MCA Jelutong on possibilities of manpower support from Malaysians scammed abroad

PROJECTS / EVENTS/ ACTIVITIES / COURTESY VISITS

08.01.2022	Majlis Hi-Tea & penutup program east coast media meet @ The Grand Renai Hotel
25.01.2022	Courtesy visit to Puan Zuraini Ghani (Director Tourism East Coast) at Kuantan
26.01.2022	Courtesy visit to MAH Terengganu Chapter committe members
13.02.2022	Networking session with Malaysian Tourism Entrepreneurs Association at Sudara Beach Resort - Attended by Puan Raja Rusmin
15.03.2022	Hotel industry engagement at Holiday Villa Hotel with JPM Officers (seksyen pengurusan rumah peranginan bahagian pengurusan hartanah
16.03.2022	Welcoming dinner for new Director Tourism Malaysia East Coast Region , Puan Zuraini Abdul Ghani at Hamara's by Arabic Kitchen
23.03.2022	Program of roadshow PRE2.0, GSSP and GAMELAN at H Elite design hotel
24-27.03.2022	MATTA Fair Kelantan at Exhibition Hall, Level 2, Mydin Mall Tanjung Kota Bharu
26.03.2022	Bachok contemporary Art 2021 at Sudara Beach Resort - Sand sculpture.
30.03.2022	Program Jerayawara Daken 2022 peringkat Negeri Kelantan at the Grand Renai Hotel
31.03.2022	Majlis perasmian program ramadhan @ Kelate 2022 "Kelate Di Hati" at H Elite Design Hotel
03.04.2022	Program pengagihan bubur lambuk kepada orang ramai at Jewels Hotel
09.04.2022	International tourist in Bachok contemporary art biennale (BACA) at Sudara Beach Resort
20.04.2022	Majlis berbuka puasa at Grand Riverview Hotel
21.05.2022	Hi tea session with Dato' Mustapha Mohamed (Minister PM's Dept Economic Affairs) at the Grand Renai Hotel
27.05.2022	Perak Matta Fair at Aeon Ipoh - Represented by the Grand Renai Hotel
21.06.2022	Perjumpaan Ketua Polis Daerah Kota Bharu bersama pengusaha pengusaha Hotel at Ibis Styles Hotel
05.07.2022	Karnival kerjaya industri pelancongan at Pejabat Perkeso Kelantan - represented by The Grand Renai Hotel
06.08.2022	Discussion for the Festival Warisan & Seni Budaya at Putrajaya (5-8 Sept 2022)
11-13.08.2022	Pesta Wau Kebangsaan Kelantan 2022 at Pantai Genting Tumpat
14-17.03.2022	MAH Management committee & board meeting at Kuching Sarawak

16.08.2022 Majlis perjumpaan bersama pengusaha rumah tumpangan dan perhotelan serta taklimat caj pelancongan at Grand Riverview Hotel Kota Bharu
16.08.2022 Sesi "Networking" MIDA Kelantan bersama persatuan dan NGO Kelantan at MIDA
22.08.2022 Mesyuarat sempena majlis perayaan ulang tahun hari Keputeraan Ke Bawah Duli Yang Maha Mulia Sultan Muhammad V at SUK Kelantan
02.09.2022 Santai discussion cum breakfast at The Grand Renai Hotel Kota Bharu
26-28.09.2022 MAH East Coast Sports 2022 hosted by Kelantan
25.10.2022 MAH Kelantan appreciation dinner at Ibis Styles Hotel Kota Bharu
04.12.2022 Seminar kecek isu halal sempena festival islam Negeri Kelantan 2022 at Dewan Besar balai Islam Kota Bharu
04.12.2022 Malam penghargaan MPKB BRI bersama pengusaha hotel at Grand Riverview Hotel Kota Bharu
14.12.2022 Tourism Malaysia East Coast Region - Jemputan Sebagai Sellers sempena program Jerayawara (Roadshow) bersama pengiat industri pantai timur at Hotel Pullman, Kuching Sarawak

CHAPTER REPRESENTATION

11.04.2022 Majlis penyerahan naskah al-quran kepada premis penginapan pelancongan Negeri Kelantan at Kompleks Kota Darulnaim
13.04.2022 Taklimat penyelarasan pengurusan kuaratin di hotel dan tempat penginapan dalam fasa peralihan ke endemik at kompleks Kota Darulnaim
18.04.2022 Mesyuarat jawatankuasa perpaduan masyarakat, kebudayaan, warisan dan pelancongan Negeri Kelantan Bil.1/2022 at Bilik Gerakan Kompleks Kota Darulnaim
28.04.2022 Program seminar pengenalan bunga ketam guri as Bunga Rasmi Negeri Kelantan at Dewan Kraftangan Malaysia Cawangan Kelantan
11.05.2022 Rumah terbuka kerajaan Kelantan Sempena Aidilfitri 1443k at Dataran Warisan Stadium Sultan Muhammad IV
25.05.2022 Program Jerayawara (Roadshow) 'Jom Ke Serawak" anjuran Tourism Malaysia dan Association of Sarawak Inbound Agencies (ASIA) at Hotel Perdana
29.05.2022 Sambutan Aidilfitri bersama Celcom Business at Hotel Perdana
26.05.2022 SME Business Talk-Managing & Handling Hospitality Business at Jewels Hotel
14.06.2022 Mesyuarat penyelarasan pesta kebudayaan dan makanan Malaysia (PEKEMA) 2022 at Kelantan Tourism Information Centre
30.03.2022 Program Jerayawara Daken 2022 peringkat Negeri Kelantan at the Grand Renai Hotel
26.06.2022 Mesyuarat Jawatankuasa Penerangan, Perpaduan Kaum dan Pelancongan MPKB-BRI Bil.2 at Dewan Bunga Raya MPKB-BRI
29.08.2022 Program pendidikan perburuhan anjuran Jabatan Tenaga Kerja Negeri Kelantan at Crown Garden Hotel Kota Bharu
31.08.2022 Program bekwoh bersama pengiat seni Kelantan at Gelanggang Seni Kota Bharu
23-25.09.2022 Roadshow Jom Cuti Cuti Malaysia at Aeon Mall Kota Bharu
21.09.2022 Sesi taklimat perkongsian berkaitan insentif program jamin kerja 2.0 at Bangunan Perkeso Kota Bharu
05.10.2022 Mesyuarat teknikal pertandingan restoran Hotel terbaik at Dewan MPKB BRI
20-21.10.2022 Taklimat pentauliahan panel pemeriksa premis pelancongan peringkat zon timur tahun 2022 at the Grand Renai Hotel Kota Bharu
20.10.2022 Majlis "Academic Excellence Award" KPTM KB at Grand Riverview Hotel Kota Bharu
21-23.10.2022 Tourism Malaysia - Temasya orang kampung at Sudara Beach Resort Bachok
22.10.2022 Malam apresiasi seni wanita Kelantan 2022 at Grand Riverview Hotel Kota Bharu
25.10.2022 Tourism Malaysia - Southern Region Corporate Bazaar 2022 at Perdana Kota Bharu
15.11.2022 Meetings with Kolej Poly-Tech Mara Kota Bharu (KPTM) at Grand Riverview Hotel Kota Bharu
30.11.2022 Majlis menandatangani nota kerjasama antara MAH Kelantan & KPTM at Perdana Kota Bharu
30.11.2022 Tourism Malaysia Eastern Region - Industry Appreciation Dinner 2022 at Grand Darul Makmur Kuantan
05.12.2022 Jemputan menghadiri taklimat sistem percukain MYTTX at Wisma Jabatan Kastam Diraja Malaysia Kota Bharu

Terengganu Chapter

CHAPTER Committee

TERENGGANU CHAPTER AGM (27th February 2022)

CHAIRMAN	: **Suaibah Harun** (Primula Beach Hotel)
VICE CHAIRMAN	: **Wan Mohd Faizul** (Duyong Marina Resort)
Hon Secretary	: **Abdul Hadi** (Paya Bunga Hotel Terengganu)
Hon. Treasurer	: **Noralizan**(Permai Inn Kuala Terengganu)
Committee Members	: **Wan Ariffin** (Grand Puteri Hotel)
	: **Wan Nurdiyana** (Sumai Hotel Apartment)
	: **Rosma Harun** (Felda Residence Kuala Terengganu)
	: **YM Engku Morris Engku Hussin** (Raia Hotel & Convention Centre Terengganu)
Internal Auditor	: **Wan Muhammad Wan Ismail** (Hotel YT Midtown Kuala Terengganu)



MAIN CHAPTER COMMITTEE MEETING

04.01.2022 Sumai Hotel & Apartment
27.02.2022 Annual General Meeting @ Duyong Marina & Resort
12.05.2022 Permai Hotel
27.06.2022 Primula Beach Hotel
05.09.2022 Sumai Hotel & Apartment
15.08.2022 MAH Board Meeting @ Kuching, Sarawak

OTHER SUB-COMMITTEE MEETING

18.02.2022 Meeting with Tourism Terengganu - Regards to series 2, Program Jelajah Beautiful Terengganu - Pakat Maghi Teganu 2022 held at Paya Bunga Hotel
20.08.2022 MAH East Coast Sport Committee Meeting @ Hotel Grand Riverview, Kota Bharu
13.01.2022 MAH Extraordinary General Meeting 2022 @ Berjaya Times Square

PROJECTS / EVENTS / ACTIVITIES / COURTESY VISITS

26.02.2022 Soccer Tournament Inter-Hotel @ Duyong Marina & Resort
27.02.2022 Networking Session Dinner Hosted by Astro @ Puncak Gamelan, Primula Beach Hotel
26.02.2022 Unofficial Meeting With MAH Kelantan Chapter @ Primula Beach Hotel
17-19.03.2022 Participated in Exhibition Karnival Beautiful Terengganu at Pulau Poh, Tasik Kenyir, Hulu Terengganu
Organinized by : Tourism Terengganu
Hotel Involved :
1) Primula Beach Hotel
2) Permai Hotel
3) Duyong Marina & Resort
4) Paya Bunga Hotel
5) Hotel Grand Continental
6) Mimpi Perhentian

21.03.2022 Dinner with New Committee Member 2022-2025
22-23.03.2022 Badminton Tournament Inter-Hotel @ Paya Bunga Hotel
26.05.2022 MAH Gala Dinner @ One World Hotel, Kuala Lumpur
27.05.2022 48th Annual General Meeting 2022 @One World Hotel, Kuala Lumpur
16.06.2022 Product Briefing from Seksyen Pengurusan Rumah Peranginan, Bahagian Pengurusan Hartanah Jabatan Perdana Menteri @ Primula Beach Hotel
27.06.2022 Excos Meeting with Perkeso @ Primula Beach Hotel
29.06.2022 Organized Program Jelajah Beautiful Terengganu "Pakat Maghi Teganu" @ Hotel Grand Darul Makmur, Pahang
Collaboration with : Tourism Terengganu
Hotels Involved :
1) Primula Beach Hotel
2) Permai Hotel
3) Duyong Marina & Resort
4) Paya Bunga Hotel
5) Hotel Grand Continental
6) Mimpi Perhentian
7) Am Transit Inn
8) Felda Residence Kuala Terengganu
9) Arwana Perhentian Resort
10) Sumai Hotel & Apartment
11) YT Midtown Hotel

15.07.2022 Fiesta Candat Sotong Beautiful Terengganu 2022, Organized by Terengganu State Government Collaboration with MOTAC
06.08.2022 Primula Pink Ride 2022 @ Primula Beach Hotel, Kuala Terengganu
05.09.2022 Majlis Penyerahan Bantuan Insentif Cukai Taksiran Tahun 2020 @ Sumai Hotel & Apartment

26-28.09.2022	MAH East Coast Sport 2022 @ Kota Bharu, Kelantan
27.09.2022	MAH East Coast Sport 2022 Grand Dinner @ Hotel Grand Riverview,Kota Bharu, Kelantan hosted by MAH Kelantan Chapter
20-21.10.2022	Taklimat Panel Pentauliahan (PPP) Zon Timur Tahun 2022 @ Hotel Grand Riverview, Kota Bharu. Organized by MOTAC
26.10.2022	Appreciation Dinner "MAH East Coast Sport 2022" @ Primula Beach Hotel
30.11.2022	Tourism Malaysia Eastern Region Industry Appreciation Night 2022, Hosted by Tourism Malaysia Wilayah Timur @ Hotel Grand Darul Makmur, Kuantan

CHAPTER REPRESENTATION

31.03.2022	Program Sembang-Sembang Pelancongan organized by Persatuan Pelancongan Negeri Terengganu
18.03.2022	Majlis Perasmian Karnival Beautiful Terengganu at Pulau Poh, Tasik Kenyir, Hulu Terengganu organized by Tourism Terengganu
15.05.2022	Open House, Majlis Sambutan Aidilfitri Dun Alor Limbat, YB Ariffin Deraman, Exco Tourism
15-17.07.2022	Bengkel Pembangunan dan Pemurnian Penggredan Premis Penginapan Pelancong Hotel Inovatif Kategori Houseboat @ Raia Hotel & Convention Centre
24.05.2022	Kuala Lumpur Travel Mart 2022 @ Intercontinental Hotel
1-2.10.2022	My Travel Expo 2022 @ Setia City Convention Center, Shah Alam
7-9.11.2022	WTM London 2022 @ ExCel Exhibition Hall
10.11.2022	Seminar Khas: Peluang Pekerjaan Berkaitan Bidang Perhotelan dan Hospitaliti @ IKBN Kemasik, Terengganu
07.12.2022	Coffee Chat with Maxis Business @ TD1303, Ladang, Terengganu

Pahang Chapter

CHAPTER Committee

PAHANG CHAPTER AGM (07th March 2022)

CHAIRMAN	: **Patrick Tee** (Copthorne Cameron Highlands)
VICE CHAIRMAN	: **Khew Choon Teck** (First World Hotel
Hon Secretary	: **Charles B Peter** (Shahzan Hotel Kuantan
Hon. Treasurer	: **Mohd Nasir Ismail** (Scapes Hotel
Committee Members	: **Michael Tan** (Colmar Tropicale
	: **Sujeindran Genngadaran** (Avillion Cameron Highlands
	: **Mohd Farouk Mohamed Yusoff** (SGI Vacation Club
	: **Syed Ali Adnan** (Hyatt Regency Kuantan Resort
	: **Rohan Habib Mohamed** (Villae Rompin
Internal Auditor	: **Raymond Leaw** (Swiss Garden Beach Resort Kuantan



MAIN CHAPTER COMMITTEE MEETING

07.03.2022 Shahzan Hotel Kuantan
29.08.2022 Shahzan Hotel Kuantan

PROJECTS / EVENTS / ACTIVITIES / COURTESY VISITS

29.08.2022 Talk on amendment act conducted to chapter members by JC Ramesh at Shahzan Hotel Kuantan
26-28.09.2022 MAH East Coast Annual Sports 2022 in Kelantan

CHAPTER REPRESENTATION

17.01.2022 Majlis pelancaran "This Is Pahang 2022 - Unlimited" dan malam penghargaan pelancongan & Kebudayaan by Tourism Pahang at Hyatt Regency Kuantan Resort
24.01.2022 Taklimat berkaitan pelaksanaan cukai kelestarian di seluruh hotel di Pahang by Tourism Pahang
08.02.2022 Mesyuarat penyelarasan program "Kuantan Car Free" by Tourism Pahang
14.02.2022 Mesyuarat jawatankuasa teknikal kuantan car free & Pahang hiking day 2022 by Tourism Pahang
10.03.2022 "Teh Tarik di Awan" by Kuantan 188
31.03.2022 Majlis pelancaran produk pelancongan Astro Tourism-Pahang Amazing Sky by Tourism Pahang
06.04.2022 Roadshow pelan rangsangan ekonomi (Pre 2.0), geran sokongan sektor pelancongan (GSSP) dan geran melancong Malaysia (GAMELAN) at Shahzan Hotel Kuantan by Tourism Malaysia - East Coast Region
11.05.2022 Attana colours of Raya Open House at ballroom, Espira Kinrara, Kuala Lumpur
20.05.2022 Majlis rumah terbuka Malaysia Aidilfitri 2022 at Dataran Drawbridge Kuala Terengganu by SUK Terengganu
26.05.2022 MAH Gala Dinner at One World Hotel
27.05.2022 MAH AGM at One World Hotel
31.05.2022 Majlis rumah terbuka aidilfitri Tourism Pahang at Pekarangan Pejabat Tourism Pahang
23.06.2022 Sesi goverment facilitation for hotel industry bersama Malaysian Investment Development Authority (MIDA) dan Pejabat Kementerian pelancongan, Seni dan Budaya Malaysia Negeri Pahang at Grand Darul Makmur Hotel
29.06.2022 Jelajah beautiful Terengganu by Jabatan Pelancongan Negeri Terengganu at Grand Makmur Hotel
13.07.2022 Meting with seksyen pengurusan rumah peranginan, bahagian pengurusan hartanah, Jabatan Perdana Menteri at Symphony Suite, Ipoh
14-15.09.2022 Seminar keusahawan dan kepimpinan pelancongan islam at Hotel Waterfront Kuching, Serawak by MOTAC
03.10.2022 Majlis makan malam sempena Malaysia kazakhstan Entrepreneurs Network (MKEN) 2022 at Royale Chulan Kuala Lumpur
12.10.2022 Sesi pembentangan berkaitan perkhidmatan pekerjaan PERKESO, Portal pekerjaan kebangsaan "MyFutureJobs" dan program jamin kerja-Insentif Pengajian bersama PERKESO-Online
20.10.2022 Mesyuarat penyelarasan karnival homestay Malaysia Negeri Pahang 2022 Bil 1/2022 at Tourism Pahang office
01.11.2022 Mesyuarat penyelarasan karnival homestay Malaysia Negeri Pahang 2022 Bil 2/2022 at Majlis Perbandaran Temerloh
07-08.11.2022 Taklimat pentauliahan serta "Mock Inspection" panel pemeriksa penggredan premis penginapan pelancong (PPP) tahun 2022 - Zon tengah at Pulse Grande Hotel, Putrajaya
11.11.2022 Kursus pelancongan Temerloh Baru at Dewan Semantan Perdana, Hotel Seri Malaysia
11.11.2022 Dinner in conjunction with Majlis Perasmian Karnival Homestay Malaysia at Gobang Maju Tol, Kampung Raja, Temerloh
12.11.2022 Majlis perasmian karnival homestay Malaysia Negeri Pahang 2022 at Semantan Walk, Bandar Sri Semantan
14.11.2022 Mesyuarat Penyelarasan "Welcome Reception" sempena pengoperasian semua penerbangan Scoot dari Singapura ke Kuantan at Tourism Malaysia office
30.11.2022 Majlis "Welcome Reception" Fly Scoot from Singapore to Kuantan at Sultan Haji Ahmad Shah Airport by Tourism Malaysia - Wilayah Timur
30.11.2022 Tourism Malaysia Eastern Region Industry Appreciation Night at Grand Darul Makmur Hotel Kuantan
01.12.2022 Visit to Club Med Cherating by Tourism Malaysia Eastern Region
14.12.2022 Program Jerayawara (Roadshow) bersama pengiat industri Pantai Timur di Kuching at Hotel Pullman, Kuching

TRAININGS

23-24.08.2022 Food safety management system training

Sabah / Labuan Chapter

CHAPTER Committee

SABAH/LABUAN CHAPTER AGM (16th March 2022)

CHAIRMAN	: **Hafizan Wong** (Promenade Hotel)
VICE CHAIRMAN	: **Fiona Hagan** (Shangri-La Rasa Ria)
Hon Secretary	: **Sherry Yee** (Cititel Express Kota Kinabalu)
Hon. Treasurer	: **Michael Tan** (Grandis Hotel)
Committee Members	: **Martin Kong** (Sabah Tea Resort)
	: **Laurentius Bansing** (Hotel Sixty3)
	: **Chloe Loo** (The Palace Hotel)
	: **Eugene Chin** (Tiara Labuan)
	: **Puvan Abdullah** (Ibis Styles Kota Kinabalu Inanam)
	: **Krishnan Mogan** (Hotel Shangrila Kota Kinabalu)
Internal Auditor	: **Jason Gan** (Seven Hotel)



1st Committee Meeting 2022 on 20 April 2022 @ Ibis Styles Kota Kinabalu Inanam



Courtesy Visit to Mayor @ Dewan Bandaraya Kota Kinabalu on 17 November 2022



Briefing & Update to members on 24 June 2022 @ Le Meridien Kota Kinabalu



Networking Session With Members on 24 June 2022 @ Le Meridien Kota Kinabalu After Briefing

MAIN CHAPTER COMMITTEE MEETING

16.03.2022 Online Via Zoom (Chapter Annual General Meeting 2022)
20.04.2022 Ibis Styles Kota Kinabalu Inanam
09.06.2022 Hotel Shangri-La
08.09.2022 Grandis Hotel
17.11.2022 Promenade Hotel
06.01.2022 Shangri-La Tanjung Aru

OTHER SUB-COMMITTEE MEETING

15.06.2022 The Magellan Sutera - HR Sub-Committee Meeting
05.07.2022 Hilton Kota Kinabalu - Safety & Security Sub-Committee Meeting

PROJECTS / EVENTS / ACTIVITIES / COURTESY VISITS

17.03.2022 Engagement Session with Jawatankuasa Pemulihan Pelancongan, in conjunction with the Reopening of Malaysia's International Borders on 1 April 2022 at MoTAC Sabah Office
21.03.2022 Star Rating for RAIA Hotel Kota Kinabalu
23.03.2022 Star Rating for Dreamtel
24.03.2022 Star Rating for Cititel Express Kota Kinabalu
30.03.2022 Attended Seminar Pelancongan Sabah Perspektif Sabah at Hotel Raia, Kota Kinabalu
30-31.03.2022 Star Rating for Shangri-La Rasa Ria Resort
31.03.2022 Attended Travel Safe Alliance Malaysia (TSAM) Sabah Launching at Sabah International Convention Centre
1-2.04.2022 Star Rating for Shangri-La Rasa Ria
04.04.2022 Virtual B2B session with North Kalimantan travel agents, co-organized by Sabah Tourism Board and Consul General of the Republic of Indonesia (Kota Kinabalu)
05.04.2022 Briefing on the Launched Tourism Grant (GSSP) and GAMELAN by Tourism Malaysia
14.04.2022 Attending Majlis Berbuka Puasa with State Minister of Tourism, Culture & Environment
29.04.2022 Zoom Meeting – Committee Discussion on Sabah Hospitality Fiesta Collaboration with ATI College
11.05.2022 Networking Session with Labuan Members
11.05.2022 Star Rating for Tiara Labuan & AZ Hotel & Serviced Apartments
12.05.2022 Star Rating for Labuan Avenue Hotel & Melati Inn Labuan
18.05.2022 Meeting with ATI College for Discussion on Sabah Hospitality Fiesta
20.05.2022 Networking & Discussion on collaboration with MAH Sarawak Chapter
26.05.2022 MAH Gala Dinner at One World Hotel, Petaling Jaya
27.05.2022 MAH Annual General Meeting 2022 at One World Hotel, Petaling Jaya
27.05.2022 Attending Majlis Hari Raya by KePKAS at Sutera Harbour Marina
02.06.2022 Attending Majlis Hari Raya & Kaamatan by SESB
03.06.2022 Brunch Meeting with Tourism Delegates from Uzbekistan arranged by Sabah Tourism Board at Hyatt Regency Kinabalu
15-16.06.2022 Attending HRD Corp Open Day at SICC
17.06.2022 Korean Travel Mart at SICC
24.06.2022 Chapter Briefing & Networking Session at Le Meridien, Kota Kinabalu
02.07.2022 Networking Dinner with MAH Johor Chapter
04.07.2022 Star Rating for Grandis Hotel
05.07.2022 Star Rating for Ming Garden Hotel & Residences
05.07.2022 Discussion with Organizing Committee on Sabah International Coffee Festival (26 Sep – 2 Oct 2022) at Promenade Hotel
06.07.2022 Star Rating for The Klagan Hotel
07.07.2022 Star Rating for Dreamtel
13.07.2022 Star Rating at Hotel Shangri-La
14.07.2022 Star Rating at JPOD Capsule Hotel
18.07.2022 Survey - Water Supply Feedback from Members
19.07.2022 Meeting with KK District Engineer, Sabah State Water Department to Discuss on Water Shortage Issue
20.07.2022 Survey on Readiness to Explore the Middle East market – 4-star & 5-star members
26.07.2022 Survey on Sabah Tourism Board 2023 Strategies & Initiatives
26.07.2022 Regional Tourism Satellite Account Launching at Kota Kinabalu International Airport
26.07.2022 Zoom Meeting with Organizer of My Travel Expo on 1 – 2 October 2022

27.07.2022	Star Rating at Hotel Mariner, Labuan
11.08.2022	National Recovery Council Meeting at STB
24-25.08.2022	SDGI Business Platforms Engagement Workshop at Jbt Perkhidmatan Awam Negeri Sabah
05.09.2022	Meeting for Sabah Business Events 2023 Strategies & Events at STB
12.09.2022	Press Launching Hello Sabah Apps at Le Meridien Kota Kinabalu
13.09.2022	Marketing Strategies and Initiatives 2023 – North Asia & Emerging Market at STB
15.09.2022	Marketing Strategies and Initiatives 2023 – Domestic Market at STB
20-21.09.2022	MAHTEC Training: Adopt Changes and Transform Your Performance
23.09.2022	TAFI post tour dinner invited by STB
01-02.10.2022	My Travel Expo at Setia City Convention City, Shah Alam
13.10.2022	Meeting Mary Kay for Grooming Session Discussion
18.10.2022	Online briefing session on Employer Relationship Service & "Jaminkerja 2.0" Incentive Program by SOCSO
21.10.2022	MIDA Engagement and Sharing Session (Online)
27.10.2022	Electric & Gas Safety Seminar by Energy Commission at Hilton Kota Kinabalu
08.11.2022	Attending MICCI annual luncheon at SICC
09.11.2022	Webinar on MAH Performance Benchmarking using MAH Data Platform
13.11.2022	Meeting with Fire Rescue Department for SPKA License Discussion
14.11.2022	Courtesy Visit to Mayor at DBKK
15-16.11.2022	MAHTEC Training: Upskilling Managers on Leadership Development & Employee Engagement
05.12.2022	Meeting Holiday Hunter Expo Organizer at Promenade Hotel
27.12.2022	Green Hotel Certification Inspection at Shangri-La Tanjung Aru

Sarawak Chapter

CHAPTER Committee

SARAWAK CHAPTER AGM (14th March 2022)

CHAIRMAN	: **John Teo Peng Yew** (Meritz Hotel Miri)
VICE CHAIRMAN	: **Solo Anak Cleophas** (Seri Simanggang, Sri Aman)
	: **Rahim Hamid Bugo** (Damai Rainforest Resort)
Hon Secretary	: **Olivia Ting** (The Meritin Hotel)
Committee Members	: **Lindy Ling** (New World Suites Bintulu)
	: **Audry Wan Ullok** (Telang Usan Hotel Kuching)
	: **Yvonne Saman** (The Marian Boutique Lodging Hotel)
	: **Lang Jai Lee** (Tanahmas Hotel)
	: **Patrick Siquen** (Imperial Riverbank Hotel Kuching)
Internal Auditor	: **Julie Tay** (Imperial Riverbank Hotel Kuching)



MAIN CHAPTER COMMITTEE MEETING

07.03.2022	Permai rainforest resort
14.03.2022	Annual General Meeting 2022 (election year)
25.03.2022	1st BOD MAH Sarawak Chapter
25.03.2022	Microsoft team online
11.04.2022	Zoom
07.05.2022	Permai Rainforest Resort, Kuching
18.07.2022	Meritin Hotel, Kuching.
17.07.2022	Meritin Hotel, Kuching.
23.11.2022	Kuching Park Hotel

OTHER SUB-COMMITTEE MEETING

01.04.2022	Goldenbay Hotel, Bintulu.

PROJECTS / EVENTS / ACTIVITIES / COURTESY VISITS

June-July.2022	Chairman courtesy visit hotels in Bintulu and did hotel inspection.
July-Dec.2022	Shopee PRE2.0 campaign.
14.07.2022	CSTB meeting on Sia Sitok Sarawak 4.0 and Sia Sitok Accommodation 3.0 Campaign to start for booking from 01.09.22 to 31.10.22 Stay or travel period from 01.09.22 to 15.12.22.
18.07.2022	MAH Hon Sec Gen, Dato Megat Shahrul Azman held a cocktail party for MAHSC BOD and MAHSC members at Merdeka Palace Hotel & Suites, Kuching.
14-16.08.2022	MAH National Meeting in Kuching.
16.08.2022	Dinner with MAH Board
Nov-Dec.2022	MAHSC Singing Competition

CHAPTER REPRESENTATION

June 2022	Federal Resort Home - Chairman and Hon. Sec met with Malaysia Property Land & Management Division for hotel booking proposal for government servants.
July 2022	Chairman to meet with Hii Chang Kee, Dato Sebastian Ting and STB to discuss on longer Sarawak Tour Promotions.
July 2022	Chairman to arrange meeting with the Ministry of Tourism Brunei to propose places of interest on publications in Miri, Sibu and Kuching
Aug-Sep 2022	Sarawak Tourism Board Committee member
Dec 2022	Charity programme or be organised

TRAININGS

2022	Clean & Safe Certification Audit:- Total 19 hotels are certified, 6 hotels pending report, 3 hotels awaiting audit date confirmation.

OTHERS ISSUES / RECOGNITION / CHAPTER'S RELATED INFORMATION

2022	Majority of hotels in Miri and Bintulu are operating as a quarantine hotels.

WORKING TOGETHER FOR A BETTER TOMORROW

MALAYSIAN ASSOCIATION OF HOTELS
PERSATUAN HOTEL MALAYSIA

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